

# **Building Surveyor User Guide**

(version 4.11)

**Building Activity Management System (BAMS)** 









# **Document Version History**

Document Version #	BAMS Release #	Date Document Released	Content Author	Description of Change
4.11	4.0		Ben Cameron	Added 'Register with VBA' and updated steps for accessing BAMS following Service Victoria integration.  Updated CSV Act wording in line with revised CRL trigger.  Screenshots and minor updates associated with the new VBA portal look and feel.  Removed interim contingency appendix.  Updated contents table
4.10	4.0	01/11/2021	Ben Cameron	Added legislative changes regarding levy exemption for dwelling destroyed in an emergency and amended process for applications that are exempt.  Added additional step to all BAMS functions for selecting the relevant reporting organisation in line with update 31 Oct 2021.  Updated screenshots throughout the guide to match the new portal view following update 31 Oct 2021.
4.9	4.0	01/02/2021	Ben Cameron	<ul> <li>Made changes in line with changes made to how Cladding Rectification Levy (CRL).</li> <li>Included legislative changes</li> <li>Updated process for applying for permit that is exempt from CRL.</li> <li>Updated appendix table 1: required information for application</li> <li>Updated appendix table 2: information required by 7<sup>th</sup> of the month</li> <li>Included appendix for interim contingency csv upload procedure.</li> <li>Minor formatting, contents &amp; screenshot changes</li> <li>Cost of Work breakdown by BCA Class guidance</li> </ul>
4.8	4.0	01/10/2020	Ben Cameron	Made changes to include social housing exemption from Cladding Rectification Levy.  - Included social housing exemption under Legislative Changes.  - Included process for applying for BPN that is exempt from Cladding Rectification Levy.
4.7	4.0	31/08/2020	Ben Cameron	Updated Levy Payment Receipts section with new payment process and screenshots and moved to underneath payment section. Updated BPAY screenshots. Updated contents table.







4.6	4.0	23/01/2020	William Yap	Updated the section Building Amendment (Cladding Rectification) Act 2019, Legislative Changes.
4.5	4.0	24/12/19	William Yap	Added details about Building Amendment (Cladding Rectification) Act 2019, updated relevant BAMS screenshots and Appendix Table 1 relating to cladding levy changes.
4.4	3.0	11/11/19	Hinal Sheth	Added details about 'Prescribed Events' updates with relevant screenshots.
4.3	2.0	12/10/2019	Stewart Jaques	Added details for the below set of changes which were implemented into BAMS as part of the 12 Oct 2019 BAMS upgrade (the remaining changes for that upgrade will be added to the document shortly, expected to be by 26 Oct 2019)  - Updated content in 'Refusing or withdrawing a building permit application' and 'Refusing a building permit record' sections.  - Updated content in 'My Cases' section → Logged Cases and Cases Received from VBA.  - Added new screenshot to reflect detailed payment instructions on the 'Process Payment' screen for BPAY payments.  - Added details for 'Full Name' column appearing on both Validation tabs
4.2	1.1	18/09/2019	Stewart Jaques	Added 'Document Version History' table to start of document.  Removed reference to 'Close building permit button' in the "Basic Navigation of BAMS → Managed Permits" section.  Replaced Table 3 and Table 4 in the Appendix section, with a link to that information on the BAMS website.
4.1	1.1	19/07/2019	Stewart Jaques	Added 'Two-factor Authentication' instructions to "Getting Started" section.
4.0	1.0	04/07/2019	Brenton Perry	'BAMS go-live' release of document, including various updates to content to reflect post 1 Jul 2019 position.
3.0	N/A	28/06/2019	Brenton Perry	Updates for new BAMS screens / information, and inclusion of BPN Industry Support Team contact details.
2.0	N/A	03/06/2019	Brenton Perry	Updates for new BAMS screens / information.
1.0	N/A	30/05/2019	Brenton Perry	Initial document creation.







# BAMS Building Surveyor Reference Guide

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# **Building Amendment (Enforcement and Other Measures) Act 2017**

In 2016, the Victorian Government commenced a three-year building industry reforms program. As part of this program, changes to the *Building Act 1993* will commence on 1 Jul 2019 through the *Building Amendment (Enforcement and Other Measures) Act 2017*.

These changes will:

- Remove the burden placed on building surveyors to collect and report the levy
- Improve the VBA's ability to monitor building work e.g. timely notification of changes to building practitioners
- Address difficulties in determining whether all building permit levy due has been remitted to the Victorian Building Authority (VBA)

# **Legislative Changes**

Key changes include;

- Building permit numbers are now issued by the VBA before the relevant building surveyor may issue a building permit
- relevant building surveyor levy reporting and remittance duties removed and replaced with
  - a new duty on the owner to notify the VBA of the revised final cost of work
  - new VBA powers to reassess levy after issuance of the building permit
- commencement of the updated mandatory monthly reporting duties currently reflected in the Building Regulations with an effective date of 1 Jul 2019.

#### Issuance of a building permit number by the VBA (Sec 18AA)

The relevant building surveyor must apply to the VBA for a building permit number for the proposed building work and include;

- the information required must be in the Form prescribed by VBA and include;
- the estimated cost of the proposed building work;
- the estimate of the amount of building levy payable; and
- prescribed information relating to the proposed building permit and building work to which the permit relates.

Once the building permit levy payment and above information is received the VBA must make the decision to issue or refuse to issue the building permit number within 5 business days.

# Levy Payment (205GA)

Who can be nominated as levy payer in BAMS?

- The applicant for a building permit, or a person acting on their behalf, can pay the levy
  - "The applicant for a building permit" includes the owner or their agent, or the purchaser under a contract for the sale of a lot in a plan of subdivision who has paid the relevant deposit (s17)
  - "A person acting on their behalf" can apply to anyone, including the relevant building surveyor.

# **Monthly Reporting (Regulation 47)**







- Regulation 46 is removed from 1 Jul 2019 (monthly levy reporting).
- Once the building permit has been issued, information that was optional at the time of building permit number application will become reportable, including reporting requirements under regulation 47.
  - Regulation 47 includes the requirement to report to the VBA by the 7th of the following month, details of all permits issued by the relevant building surveyor in the previous month.
  - From 1 Jul 2019, additional prescribed events reporting requirements come into effect.

In addition to the reporting currently required under regulation 47, from 1 Jul 2019 regulation 47 requires the relevant building surveyor to notify the VBA, by the 7th of the month following the issuance of a building permit;

- whether an occupancy permit is required in relation to the building work
- the mandatory notification stages for the building work set out under Part 12
- whether the building work is to be carried out on land that is subject to a determination under regulation 64(1)
- whether any exemption from, or consent to partial compliance with, certain requirements of these Regulations relating to the building work has been given by the relevant building surveyor under regulation 229(2), 231(2), 233(3) or 234(2)
- whether the building work involves the construction of a swimming pool or spa or an associated safety barrier
- whether the relevant building surveyor determined under regulation 111(2) that protection work is required in relation to the building work
- any extension granted during that month by the relevant building surveyor under regulation 59
  to the commencement date or completion date of the building work to which the permit applies
  and the new dates
- any inspection of building work to which the permit applies at a mandatory notification stage under section 34 of the Act
- any determination by the relevant building surveyor that protection work is required in relation to building work to which the permit applies under regulation 111(3).

#### Levy Reporting (repeal of 205J and regulation 46)

- With the repeal of s205J and regulation 46 the relevant building surveyor's reporting role in relation to building permit levy will be limited to the initial estimation of cost of work and calculation of levy due.
- relevant building surveyors will no longer be required to maintain records in relation to levy or make monthly levy remittances to the VBA.
- If the relevant building surveyor pays levy on behalf of an applicant for a building permit, payment will be made upfront before the building permit is issued, during the process of applying for a building permit number from the VBA.

#### Advising the VBA of the Final Cost of Work







During the building permit number application process building surveyors are required to input an estimated cost of works. Once the building permit is issued, the owner or the applicant is responsible to monitor the cost of work and maintain records of the cost of works including the final revised cost of works.

At the end of the building work authorised by the building permit, the owner must notify the VBA of the revised final cost of building work. This duty will fall to the owner. Notification is required within 28 days of becoming aware of the revised final cost. Where the owner or applicant fails to notify the VBA of a variation to building work, or where false or misleading information relating to the cost of building works has been provided, penalty levy may apply.

# **Building Amendment (Cladding Rectification) Act 2019**

In 2019, the Victorian Government established Cladding Safety Victoria to provide support and guidance to building owners and occupants faced with removing combustible cladding and reducing risks to an acceptable level. As part of this establishment, changes to the *Building Act 1993* will commence on 1 Jan 2020 through the *Building Amendment (Cladding Rectification) Act 2019*.

These changes will enable Cladding Safety Victoria to provide funding for eligible:

- project management support
- professional design services
- building surveying
- permits and approvals
- building materials and rectification works

# **Legislative Changes**

Key changes include

- A new, third variable levy multiplier, i.e. in addition to the current 0.064 cents in the dollar for the general levy and 0.064 cents in the dollar for the Domestic Building Dispute Resolution Victoria (DBDRV) levy, to be known as the cladding levy, will be introduced.
- The new cladding levy will be based on a percentage of cost of works for both an individual (non-staged) building permit and multi-staged projects.
- For non-staged-permits, the new variable cladding levy multiplier will be applied to the cost of works for each individual permit depending on which of the following three bands the cost of works falls under:
  - Between \$800,000 and less than \$1,000,000 an additional 0.128 cents in the dollar.
  - Between 1,000,000 and less than \$1,500,000 an additional 0.256 cents in the dollar
  - \$1,500,000 or more an additional 0.82 cents in the dollar.







- For staged permits, the new variable multiplier will be applied to the cost of works for each individual permit depending on which of the following three bands the total estimated cost of works falls under:
  - Between \$800,000 and less than \$1,000,000 an additional 0.128 cents in the dollar.
  - Between 1,000,000 and less than \$1,500,000 an additional 0.256 cents in the dollar
  - \$1,500,000 or more an additional 0.82 cents in the dollar.
- The additional cladding levy will only apply to permit applications and amendments that meet the following criteria:
  - site addresses located in municipalities in metropolitan Melbourne, i.e. not regional Victoria (regional councils and Alpine resorts)
  - the building work involves any of building classes 2 to 8
  - estimated cost of works amounts of more than \$10,000, i.e. the threshold for payment of building permit levy in section 205G (3) of the Act will continue to apply.
- An obligation for the RBS to provide, with each BPN application that is for a staged permit:
  - 1. an estimate of whole cost of works, i.e. an estimate of the cost of the whole of building work for all building permits that are part of the same project, and
  - 2. an indication of whether the application is for the final stage of building work.
- An obligation for the VBA to provide the applicant written notice of specific levy information prior to the levy payment.
- Removal of the obligation for an RBS to provide to the VBA an estimate of levy payable.
- A new power for the VBA to reassess levy for staged permits based on a variation of the whole cost of works for the entire project.
- A discretionary power for the VBA to refund levy paid for staged permits based on a decrease in the whole cost of works for the entire project.

# **Building Amendment (Social Housing Building Permit Levy Exemption and Other Matters) Regulations 2020**

The objective of these Regulations is to amend the Building Regulations 2018 to exempt certain building work from the imposition of the building permit levy payable under section 205G(2A) of the Act and require the Authority to refund building permit levies paid in certain circumstances. The Regulations also exempt the Authority from the requirements under section 205I(1)(b) and section 205I(2)(b) of the Act in certain circumstances.

# **Legislative Changes**

Key changes include

# Exemption from Cladding Rectification Levy for building work relating to social housing (Regulation 281B)

An applicant for a building permit or a person acting on their behalf is exempt from the requirement to pay Cladding Rectification Levy if the building work includes:

a) the construction of social housing; and on completion of the building work, the social housing will be owned, controlled or managed by the Director of Housing.







b) the construction of social housing; and the social housing is fully or partially funded under a program for the funding of social housing specified in a list which is established, kept and published by the Authority and on completion of the building work, the social housing will be owned, controlled or managed by a participating registered agency.

The Authority must establish, keep and publish on its website, a list that specifies any program (including the name of the program and a description of that program) for social housing that is in operation at the time of establishing the list and first publishing the list; and ensure that the list is amended as soon as is practicable after a program specified on the list has ceased to operate or a new program has commenced operation; and republish the list on its website as soon as is practicable after the list has been amended.

# Refund of certain building permit levy (Regulation 281C)

Cladding Rectification paid by the applicant to the Authority before or after the commencement of this regulation where the building work includes the construction of social housing, and on completion of the building work either:

- a) the social housing will be owned, controlled or managed by the Director of Housing; or
- b) the social housing will be owned, controlled or managed by a participating registered agency and the social housing is fully or partially funded under a program approved by the Director of Housing.

# **Cladding Safety Victoria Act 2020**

The objective of the included amendments to the *Building Act 1993* is to remove the ambiguity in the legislative amendments made by the Building Amendment *(Cladding Rectification) Act 2019* that introduced the new cladding rectification levy (CRL) scheme.

# **Legislative Changes**

Key Changes include:

From 1 Feb 2021, CRL will apply to all Building Permit Number (BPN) applications that are accepted by an RBS on or after 1 Jan 2020 that meet **all of** the following criteria:

- The Building Permit is for a building:
  - o that is not, or will not be, in regional Victoria,
  - o that is, or will be of any of classes 2 to 8; and
  - o that has a cost of whole building works for BCA classes 2 to 8 of \$800,000 or more.

For a building permit that includes works for multiple BCA classes, CRL will only apply to the cost of the building works that relate to classes 2 to 8.







# **Building Amendment (Building Product Accreditation and Other Matters) Regulations 2021**

The objective of these Regulations is to amend the Building Regulations 2018—

- a. to exempt the payment of, or provide for the refund of, the building permit levies for rebuilding of dwellings destroyed or damaged as a result of certain emergencies; and
- b. to amend procedures for the accreditation of building products including in relation to the renewal of those accreditations; and
- c. to change dates in relation to the lodgement of certificates of pool and spa barrier compliance; and
- d. to make consequential and other amendments.

# **Legislative Changes**

Key changes include:

# Rebuilding of a dwelling destroyed in an emergency exempt from building permit levy

An applicant for a building permit is exempt from the requirement to pay the building permit levy imposed under section 205G(1) and (2) of the Act for building work under the permit if—

- a. the building work includes the reconstruction or repair of the applicant's dwelling; and
- b. the dwelling was destroyed or damaged in an emergency; and
- c. the building work is to be carried out
  - i. on the same allotment as the dwelling that was destroyed or damaged; or
  - ii. on a different allotment, but within the same municipal district as the dwelling that was destroyed or damaged.

# Refund of building permit levy relating to rebuilding of a dwelling destroyed in an emergency

- (1) This regulation applies in respect of an application for a building permit for building work accepted by a relevant building surveyor on or after 1 November 2019 and before the commencement of this Division, if
  - a. the building work includes the reconstruction or repair of the applicant's dwelling;
  - b. the dwelling was destroyed or damaged in an emergency; and
  - c. the building work is carried out
    - i. on the same allotment as the dwelling that was destroyed or damaged; or
    - ii. on a different allotment, but within the same municipal district as the dwelling that was destroyed or damaged.
- (2) Any amount of building permit levy imposed under section 205G(1) and (2) of the Act in relation to the building work that is paid by the applicant to the Authority on or after 1 November 2019 and before the commencement of this Division must be refunded by the Authority to the applicant on receiving an application from the applicant for the refund in a form approved by the Authority.







# **Getting Started**

#### **How to access BAMS**

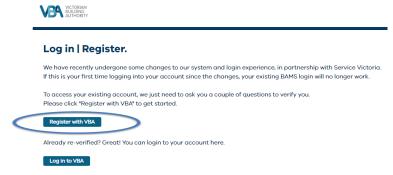
To obtain access to BAMS, new users will need to register with VBA, and submit a BAMS access form.

# **Register with VBA**

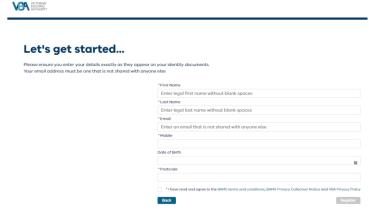
All building surveyors and administration staff will first need to register with the VBA and set up their user account details with Service Victoria.

The following steps describe how to Register with VBA:

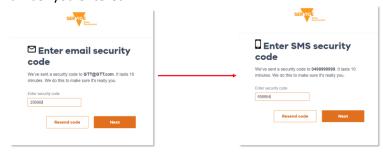
- 1. Navigate to the landing page: <a href="https://bams.vba.vic.gov.au/bams/s/login-landing">https://bams.vba.vic.gov.au/bams/s/login-landing</a>
- 2. Select 'Register with VBA'



3. Enter in your personal details and click Register to create an account



4. You will be required to enter a one-time password sent to the email address and mobile number you entered





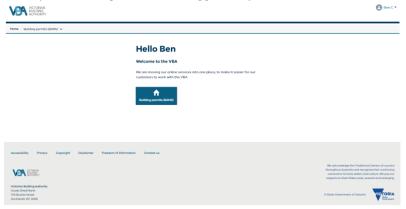




5. Create a password



6. Once you have registered and logged in, you will be directed to the VBA portal.



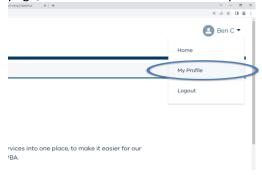
#### Submit a BAMS access form

Once registered, the new user is then required to submit the appropriate BAMS access form, so that the user can be associated with the relevant building surveyor reporting accounts.

Forms can be found here: https://www.vba.vic.gov.au/tools/bams, and once completed can be sent to BAMS@vba.vic.gov.au for action.

#### **Updating your details**

The VBA Portal offers users the ability to update their basic information direct from the My Profile page, which can be found via the dropdown at the top right of the page:









## **Subsequent Log Ins**

Once a user has registered and submitted an access form, they can then simply click Log In from the landing page,

Log ir	Register.
We have r	recently undergone some changes to our system and login experience, in partnership with Service Victor
If this is yo	our first time logging into your account since the changes, your existing BAMS login will no longer work.
To access	your existing account, we just need to ask you a couple of questions to verify you.
Please cli	ck "Register with VBA" to get started.
Register	with VBA
Already re	e-verified? Great! You can login to your account here.

and enter in the email and password they setup at registration:



# Forgot your password?

BAMS provides a 'Forgot my password' link that enables you to reset your password. You will be asked to provide your email address and the reset password process will be sent to your email address. Follow the links on the email to reset your password. Once you have changed your password, you can return to the login screen to log in.

# Where to go for help

## **Additional Information**

You have access to the following information on the VBA BAMS website;

- 2019 Reforms page
- BAMS website page
- Frequency asked questions about BAMS
- Resources available on our Website

#### **VBA BAMS Support**

For immediate support from our dedicated customer support team who will answer any enquiries about BAMS, the legislative changes to the building permit and levy system; and assist building surveyors to work through the new process and/or the new online system.







Call: 1300 241 104 (8.00am – 6.00pm)

Email: <u>BAMS@vba.vic.gov.au</u>

# **Basic Navigation of BAMS**

After logging into BAMS you will be taken to the manage applications page, one of many pages in BAMS. The top line of buttons includes; Manage Applications, Apply via Online Form, Apply or Amend CSV Upload, Report Prescribed Events, Manage Permits, Transfer of Functions and My Cases. These buttons allow you to navigate to different pages of the BAMS to do certain activities.

Following selection of one of these headers, you will be prompted to select the relevant reporting organisation you wish to report under:

# **Building permits (BAMS)**



#### **Manage Applications**

The Manage Applications page is where you can continue previously drafted applications and pay levy for previously submitted applications. At the manage applications stage these are considered applications for building permit number and do not have a building permit number associated with the application. Only when payment of levy is made will the building permit number be issued.

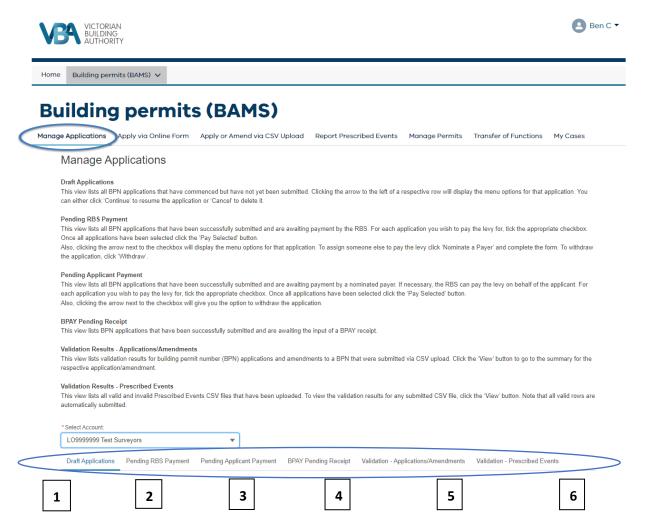
- 1. **Draft applications** applications that have not been submitted for validation. These applications have been saved during the application process.
- 2. **Pending RBS Payment** these are applications that have been validated by BAMS. These applications have not been paid by the relevant building surveyor. This page will enable relevant building surveyor to pay for 1 or more of the applications in the list. You can also chose to withdraw your application at this point.
- 3. **Pending Applicant Payment** this page shows applications where the levy has not been paid by the nominated payer. It will show all applications that are pending the nominated payer payment, this will be updated automatically as payment is made by the nominated payer.
- 4. **BPAY Pending Receipt** shows all building permit applications paid with BPAY without supplying a receipt number
- 5. **Validation Results Applications/Amendments** this page shows the validation results for any applications or amendment CSV uploads







6. **Validation Results – Prescribed Events** – this page shows the validation results for any prescribed events reported via CSV file upload



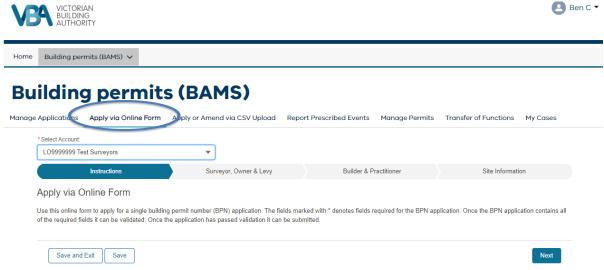
# **Apply Via Online Form**

This page is where you can apply for a single building permit number online. You will land on the instructions page for applying online that describes how to use the online form application form. When you select 'Next' you will be taken to the first page where you can enter the required information for the building permit number application.



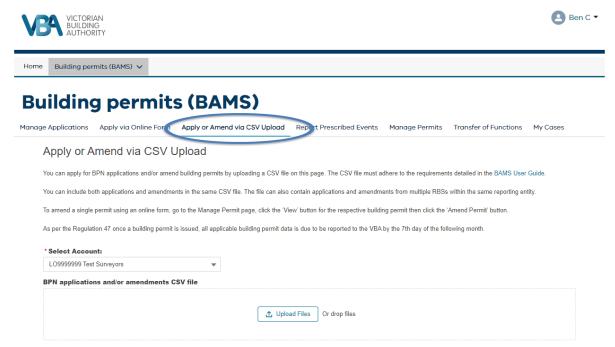






# **Apply or Amend via CSV Upload**

This page will enable you to upload a CSV upload for one or more building permit number applications and an amendment to one or more building permit number record on BAMS. You will have the option to select upload and choose a CSV upload from your computer or drag a CSV upload into the upload box from your computer.



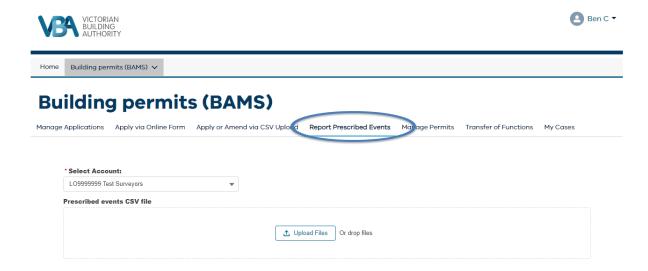
#### **Report Prescribed Events**

This page enables you to upload a CSV upload with prescribed events information to update a building permit number record on BAMS. You will have the option to select upload and choose a CSV upload from your computer or drag a CSV upload into the upload box from your computer.





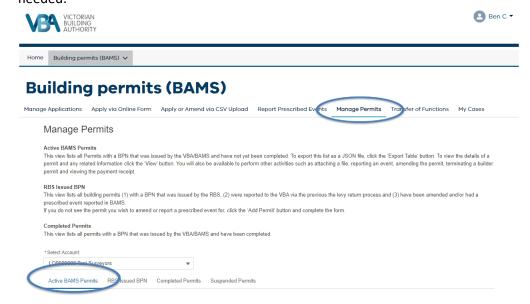




# **Manage Permits**

This page will enable you to update building permit records including amendments and reporting prescribed events. The following pages can be found under the Manage Permits page.

1. Active BAMS Permits – all active building permit records can be seen on this page including the building permit number, the status of the building permit number (e.g. pending building permit issuance), the date of Building Permit Issue, and the Primary Site Full Address. From this page you can amend a building permit record, report prescribed events for a building permit record, and cancel a building permit record if the building permit levy has not yet been paid. This section also allows you to attach any document like an Inspection Report if needed.

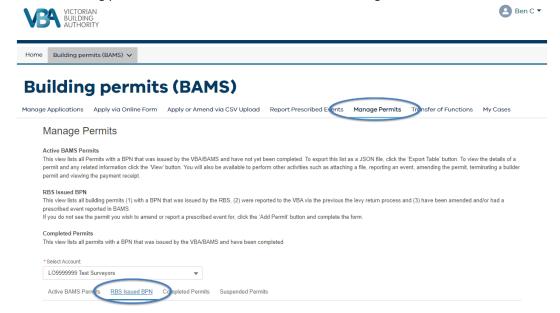




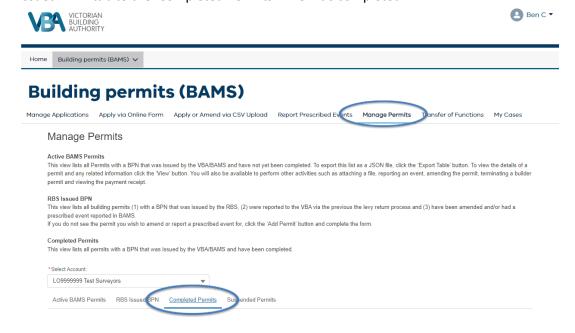




RBS Issued BPN – shows all active building permits from before 1 Jul 2019, that have been
amended or reported prescribed events on BAMS. This is a transition page to enable RBS
issued building permit records before 1 Jul 2019 to be managed in BAMS as at 1 Jul 2019.



3. **Completed Permits** – all completed building permit records can be viewed here. A building permit record on BAMS will automatically move from the 'Active BAMS Permits' or 'RBS Issued BPN' tab to the 'Completed Permits' when it's completed.

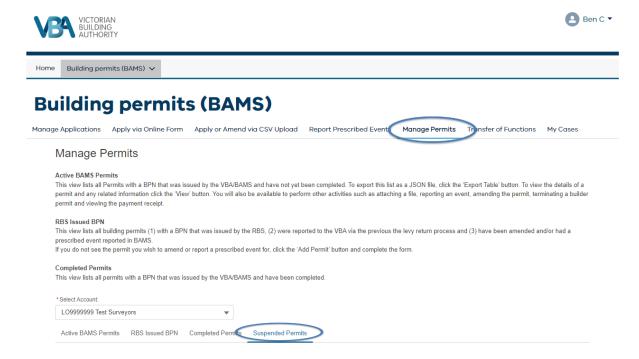








4. **Suspended Permits** – shows all building permit records that have been suspended as a result of a builder associated with the permit becoming 'unregistered' with the VBA.









# **The Building Permit Number Application Process**

(request a Building permit number under section 18AA)



# Information required for a building permit number application

The VBA requires certain information at the time of building permit number application. The application will not validate and progress to payment of levy unless this information is provided. There is further information required to ensure the building permit is up to date at the issuance of building permit (from relevant building surveyor to owner) via the amendment process. This information is optional at the time of building permit number application and is indicated by (optional) in the appendix, Table 1.

# **Data for BPN is validated by BAMS**

The BAMS will validate all fields provided during the application, amendment and prescribed events stages of the building permit. The validation will provide a data check of the information provided against what information is required, for example, the 'Building Permit Application Date' requires a date to in the format of YYYY-MM-DD and will check if that is true, it also requires the Building Permit Application Date to be equal to or later than Date of Appointment of Building Surveyor.

## Payment of Levy

Once the application for a BPN is validated, levy payment can be made by either the owner/applicant or agent of the owner/applicant. If the building surveyor acts as the agent and pays for the levy on behalf of the owner/applicant, they will be required to indicate this at the time of application. Similarly, if the owner/applicant will be paying the levy, the application must provide their details including an email address. Levy payment can be made using credit card or BPAY, both payment options will populate the levy payable field so that there are no over- or under-payments of levy.

# **Building Permit Number is issued to Building Surveyor and Council**

Once the VBA have received the levy payment, the BAMS will automatically provide the BPN in the 'Manage Permits' section of BAMS as seen in the screen shot below. In addition, the relevant Municipal Council will be sent the application information including the BPN via a Secure File Transfer Protocol (SFTP). The automatic email Notification will also go out to the property owner if the owner's email address is provided.



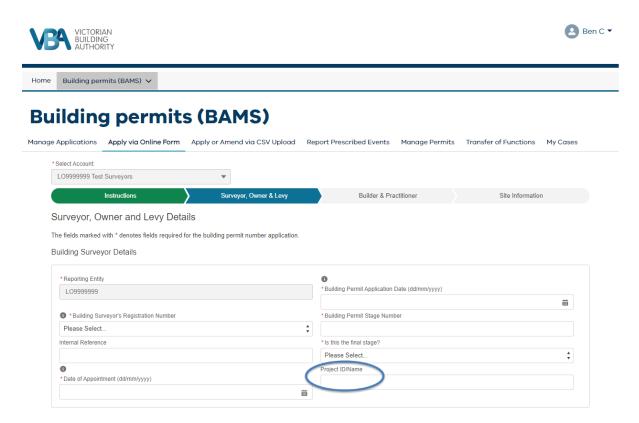




# **Staged Building Permits Application Process**

Building surveyors will be required to apply for a unique building permit number for each stage. BAMS requires building surveyors to input their own Project ID/ Name during the building permit number application process for staged permits. This Project ID/Name will group all the unique building permit number for the specific project enabling building surveyors to link the different stages of a project.

An example of this is when a building surveyor applies for a building permit number for stage 1 of a multi-stage project, they would enter in a project ID / Name e.g. 'Skyscraper 34'. The unique building permit number would then be linked to the project name 'Skyscraper 34'. When the building surveyor applies for stage 2 of the project they would enter 'Skyscraper 34' in the Project ID / Name field so that both stages 1 and 2 will be linked automatically in BAMS enabling all stages under the 'Skyscraper 34' project can be viewed.









# Applying for a building permit number (BPN)

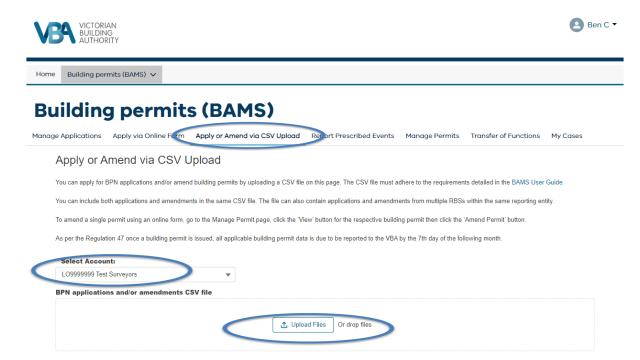
The BAMS provides two options to apply for a building permit number. This was designed to cater for all building surveyors and their current methods of levy returns. This can be through the online portal for single applications or through a csv file upload for single or multiple building permit number applications.

# **Apply or Amend via CSV Upload**

From 1 Jul 2019 BAMS will allow these methods to continue if they can produce the CSV file format required by BAMS for validation. The CSV file used to apply for a building permit number is the same CSV file that will be used to amend a building permit record. A separate CSV file will be required to report prescribed events information.

#### Steps to apply via CSV upload

- 1. Check you have all the required information populated in a CSV format according to the BAMS Technical Specification Spreadsheet
- 2. Select 'Apply or Amend via CSV Upload' as indicated by the blue circle
- 3. Select the account you wish to report under.
- 4. Select 'Upload Files' as indicated by the blue circle
- 5. Select the CSV you want to upload and select 'open'



- 6. Select 'Done' once the application has processed
- 7. You will receive an email with a link to check on your results of the validation

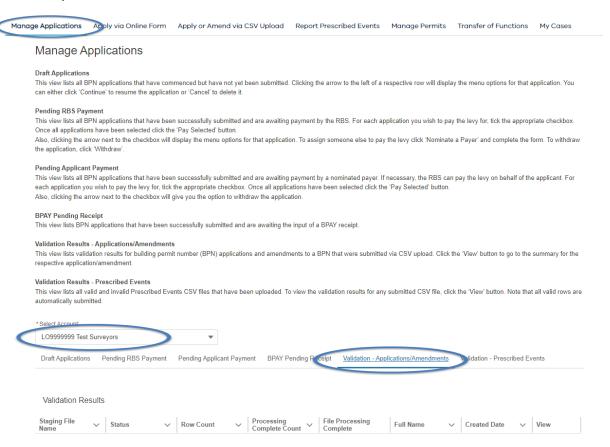








- 8. Next step is Validation of building permit number application
- 9. If you do not receive an email or would like to view the validation results









# **BAMS CSV Upload Requirements**

#### **Application (CSV upload)**

The upload of an application, amendment or reporting of prescribed event must be in a CSV file format. The CSV file must capture the data outlined in table 1 in the Appendix.

# **Third Party Software Providers**

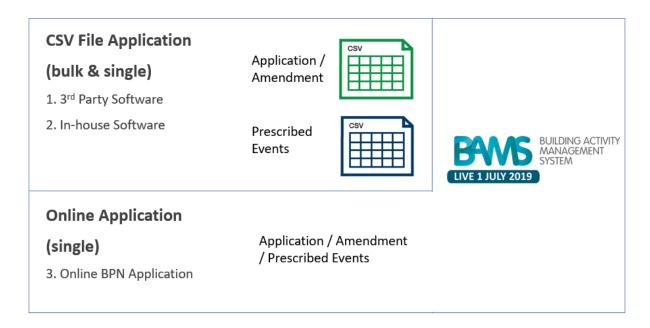
Building surveyors using third party software providers to capture their building permit information can continue to do so. Software Providers are adjusting their systems to enable building surveyors to capture the required information and generate CSV files that will upload to BAMS for validation. The VBA advise that you check directly with your software provider.

#### **In-house Software**

Building surveyors using in-house software for building permit information can continue to do so if their system captures the required information and generates the required CSV files for application of a building permit number and prescribed events. These are required to be in CSV file format with required fields populated to validate.

# **CSV Template**

The VBA have provided a template that can create a CSV file upload for BAMS. This option is not recommended as the maintenance of the document will fall on the building surveyor. However, during the transitional period there is an option to use this method.









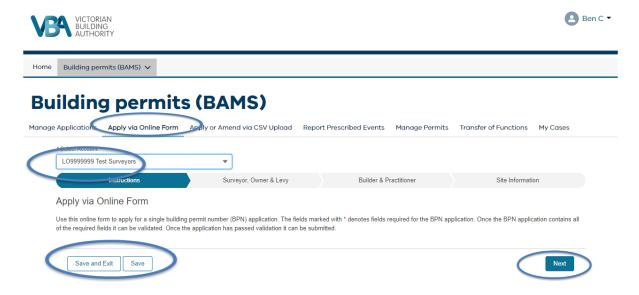
## **Apply via Online Form**

BAMS enables you to apply online for a single application. Building surveyors can choose to use the Online Form to apply for a single building permit number at a time. The top of the online form shows the grouping of information, as indicated by the red circles, you are required to provide before you can submit your application.

The online form presents different fields that you can enter information, some of these fields can be chosen using a drop-down box selection, entering the details by typing, or selecting a date for example. The fields with the red asterisk are the required fields, these must be populated before you can progress to the next screen.

#### Steps to apply via online form

- 1. Check you have all the required information
- 2. Select 'Apply via Online Form', you will see the instructions page
- 3. Select the account you wish to report under.
- 4. Select 'Next' as indicated by the blue circle in the screen shot below to start your application

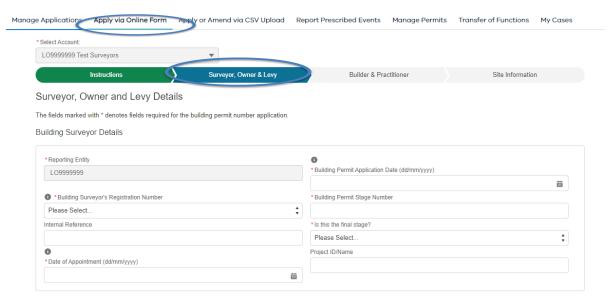


- 5. Fill out the online form, you can see where you are up to by looking at the chevrons. The chevrons are groupings of information you are required to provide
  - a. Green means you have passed that stage,
  - b. Blue is the chevron you are currently working on
  - c. Grey are the chevrons you haven't completed yet
- 6. Fill out the form with as much information as you have available, you are required to provide information in the fields indicated with red Asterix to progress to the next chevron.







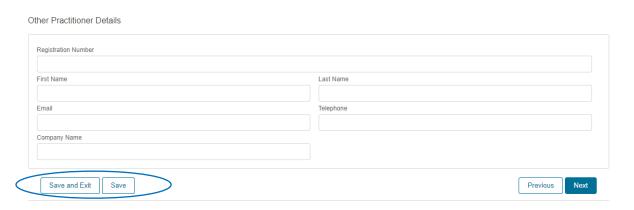


7. If you try and progress to the next stage without filling in the required fields, you will be presented with red boxes around the required fields you have not provided or input the wrong information as seen below in the screen shot

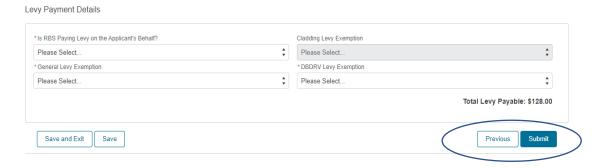


8. At any point during the application you select to 'Save' and continue, using the save button or, 'Save and Exit' using the save and exit button to exit the application.





9. The next step is to submit the application to progress to the levy payment. Further information regarding the validation of applications is provided in the next section – Validation of building permit number application.





# Reporting a Cost of Work breakdown by BCA Class

A cost breakdown by BCA code is to be included for all multi-class building permit applications, with the following exemption allowed:

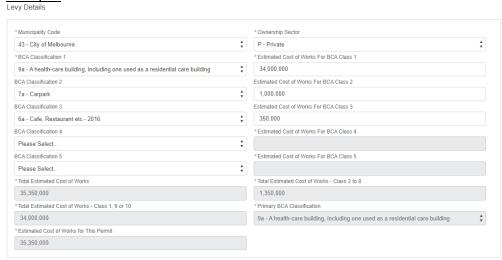
Should all the corresponding fields be related to BCA classification 1, 9 or 10 (and not associated with BCA 2-8) then the total Cost of Work of this building permit can be reported in the 'Estimated Cost of Works for 1st reported BCA Class' field with the remaining fields recording the amount \$0.

# Example:

*Municipality Code	*Ownership Sector	
43 - City of Melbourne	P - Private	<b>‡</b>
*BCA Classification 1	*Estimated Cost of Works For BCA Class 1	
1a(a) - A detached house	\$ 500,000	
BCA Classification 2	Estimated Cost of Works For BCA Class 2	
10a - Garage, carport, shed or the like	<b>‡</b> 0	
BCA Classification 3	Estimated Cost of Works For BCA Class 3	
10b - Fence, mast, antenna, retaining or free-standing wall, swimming pool, or the like	<b>‡</b> 0	
BCA Classification 4	*Estimated Cost of Works For BCA Class 4	
Please Select	A Y	
BCA Classification 5	*Estimated Cost of Works For BCA Class 5	
Please Select	A v	
*Total Estimated Cost of Works	*Total Estimated Cost of Works - Class 2 to 8	
500,000	0	
*Total Estimated Cost of Works - Class 1, 9 or 10	* Primary BCA Classification	
500,000	1a(a) - A detached house	*
*Estimated Cost of Works for This Permit		
500,000		

Should you be reporting building work related to a multiuse building, you will still be required to provide the breakdown between BCA classification 1, 9 or 10 & BCA classification 2-8.

#### Example:









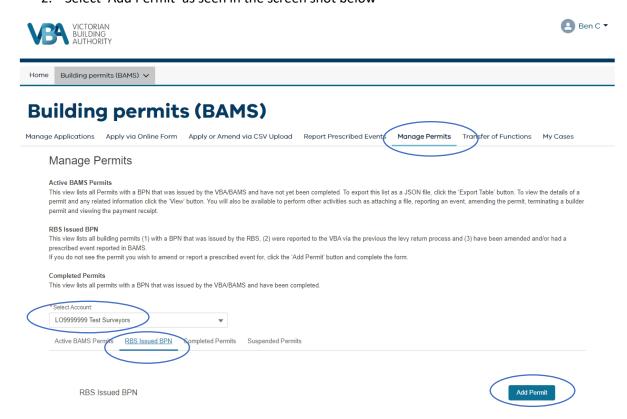
#### **RBS Issued BPN**

Building Permits Accepted or Issued under the current reporting arrangements (pre 1 Jul 2019), will be required to provide amendments and prescribed events for that building permit on 1 Jul 2019 onwards.

Building Surveyors can amend a building permit and report prescribed events from 1 Jul on BAMS using the online portal functionality.

# Steps to amend an RBS issued BPN on BAMS:

- 1. Go to Manage Permits page, select the relevant account and select 'RBS Issued BPN'
- 2. Select 'Add Permit' as seen in the screen shot below

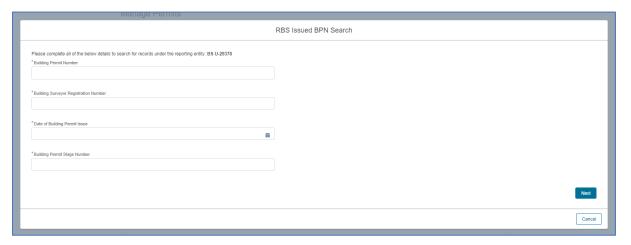


3. Fill out all the details of the building permit to find the existing building permit





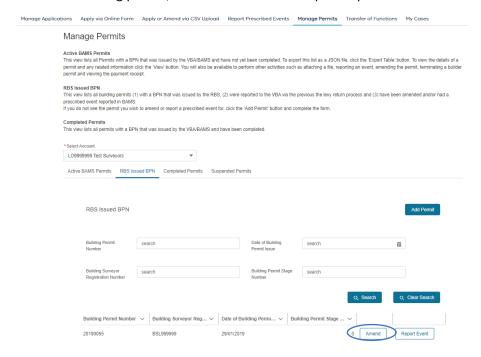




4. If an error occurs (see below) it means the building permit cannot be found, please check the details and try again. If this error continues contact the VBA by logging a case (see log a case section to find out how).



- 5. When the building permit details have been found they will appear in the list under the 'RBS issued BPN' section as seen below
- 6. To amend the building permit, select 'Amend' for the specific permit

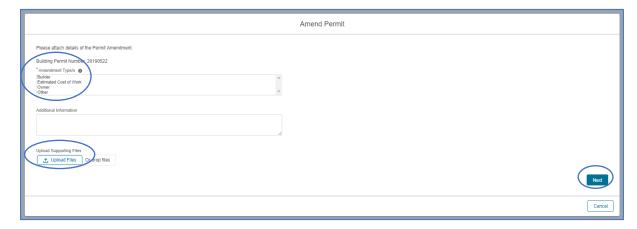






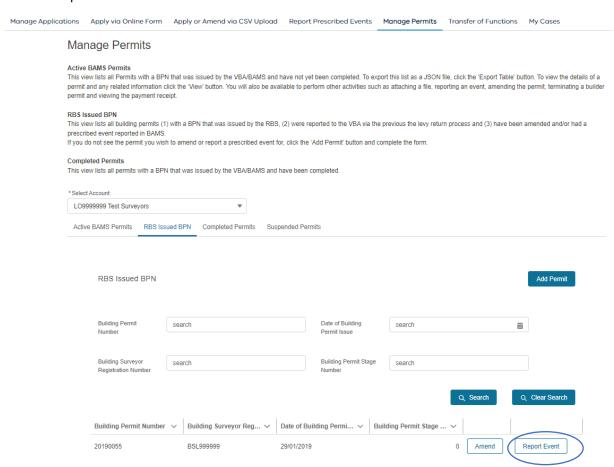


- 7. Next, select the amendment type using the drop-down box
- 8. You are required upload supporting files for this amendment before selecting 'Next'



# Steps to reporting prescribed events for RBS Issued BPN:

1. Once you have found the RBS issued BPN record and it has appeared in the list, select 'Report Event'

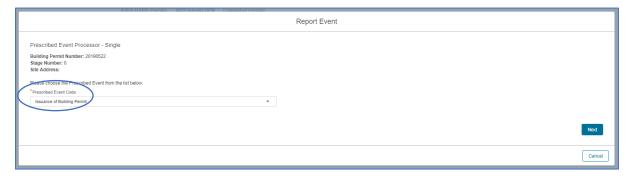


2. Select from the drop-down box the prescribed event you would like to report

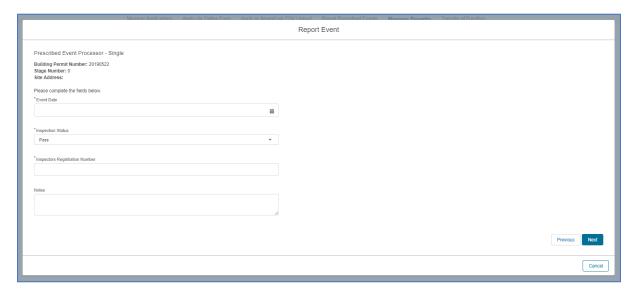




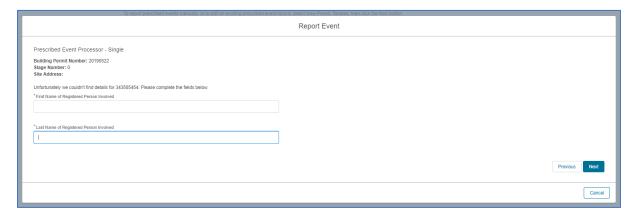




3. Based on the event you have selected to report; you will be required to provide other information. In the example below, an inspection requires the date of inspection, the inspector's registration number, the inspection status, and the first and last name of the inspector.



4. Provide all the required information



5. Once you have provided all the required information, select 'Finish' and the event will be reported



Report Event	
Prescribed Event Processor - Single Thank you for reporting event code 11 for Building Permit Number 20190522.	
Finish	
	Cancel







### Apply for BPN exempt from a particular form of levy

Certain projects are exempt from the paying either DBDRV, General or Cladding Rectification Levy.

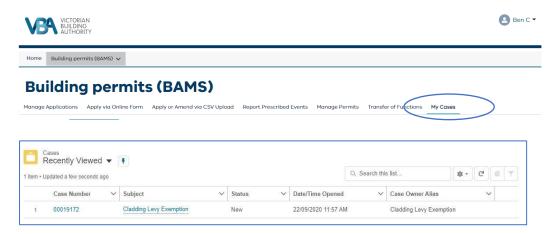
### Steps to applying for an exempt BPN via the BAMS Portal:

Follow the same steps outlined above to begin applying via the online form as normal, with the following difference:

On the 'Site Information' page of the online form, select 'Yes' under the appropriate
exemption field. In the below example the application is exemption from Cladding Levy only.
A notice will be shown advising not to make payment, and a case will be created for the VBA
to determine eligibility.



2. The case can be viewed by navigating to the 'My Cases' screen on the BAMS Portal:

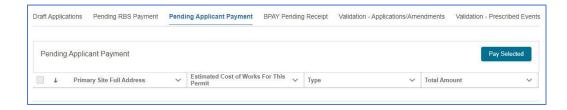


3. The BPN application will not be shown under the Pending RBS Payment or Pending Applicant Payment screens until eligibility is confirmed by the VBA.









## Steps to applying for an exempt BPN via CSV file:

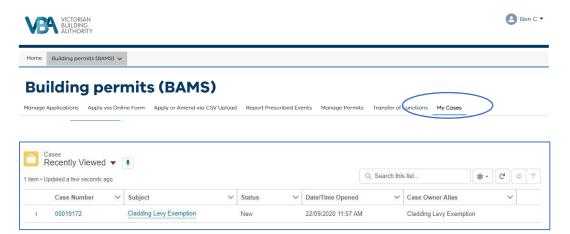
If applying for an exempt BPN via CSV file, standard procedure is to be followed with the following difference:

1. A "Y" will need to be included in the appropriate exemption field(s), which will trigger the creation of a case for the VBA to determine eligibility.

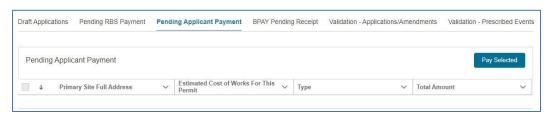
The below example is for an application that is exempt from all levy:



2. The case can be viewed by navigating to the 'My Cases' screen on the BAMS Portal:



3. The BPN application will not be shown under the Pending RBS Payment or Pending Applicant Payment screens until eligibility is confirmed by the VBA.









# Validation of building permit number application

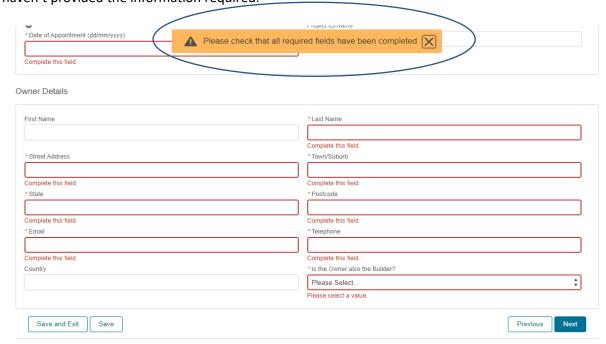
#### **Validation Process**

BAMS validates all information provided, for example, the 'builders registration number', which will check the status of the builder's registration whether it is current, suspended or expired. If there are validation errors, they will appear on the final screen and show the specific field that the error has occurred, if there are no errors the screen will show the application is valid and you will be able to submit. These errors can be exported in an error report, if repeated unsuccessful attempts to validate the application, a case can be created via the log a case button. The following validation occurs;

- All fields (whether they are mandatory or optional) are subject to validation in BAMS.
- BAMS will not allow a user to upload information that fails validation (whether the information is mandatory or optional).
- Validation relates to data quality (e.g. data provided in the required format) not the accuracy of information
- BAMS also does not allow a user to upload information that is incomplete. i.e. No mandatory field may be left blank.
- BAMS will advise the user of incomplete or invalid information within BAMS.
- For multiple applications uploaded via CSV, the file will be validated, and the relevant building surveyor will be notified by email once the process is completed.

### **Online Form Validation & Errors**

If you have used the online form application process, the validation will stop you progressing if you haven't provided the information required.

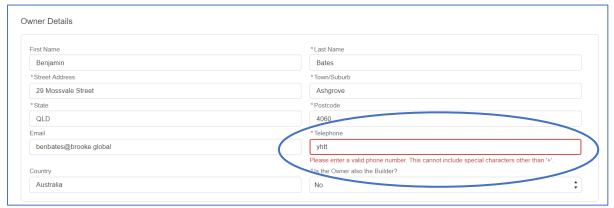






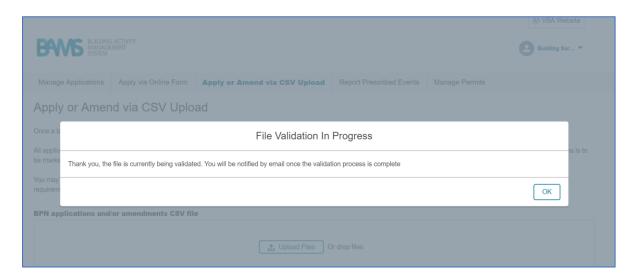


It will also show you an error message below the field when you have entered incorrect format of information as can be seen below.



### **Validation via CSV Upload**

If you have used the CSV application process, the validation results will be sent to you via email. The email will provide a link to select which will take you to the validation results on BAMS. If the file is valid you will be able to submit your applications. If the file is invalid an error report can be exported. You will see the screen below after you have uploaded your CSV file for validation.



### **Validation Errors via CSV Upload**

If the application has been sent through via an CSV upload an error report will be generated that will highlight the row and field that the errors can be found. This is an example of an error for multiple applications. An error report can be exported via csv.

### **Steps to check CSV Upload Validation Errors**

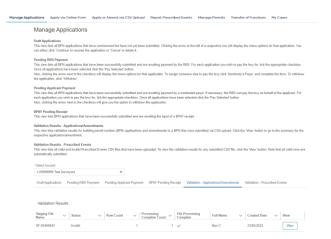




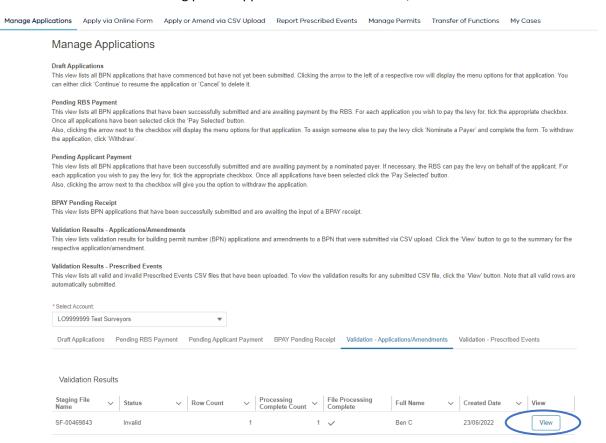


 You can either click the link to see the validation errors on the email you have received, or you can navigate to 'Manage Applications', and select 'Validation Results – Application/Amendment'





2. You will see the building permit applications that have errors, to see the errors select 'View'



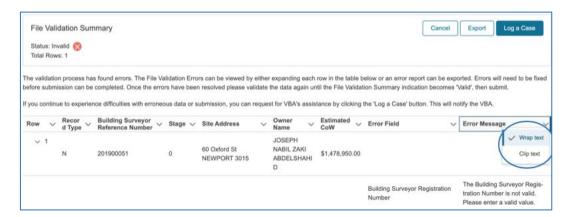






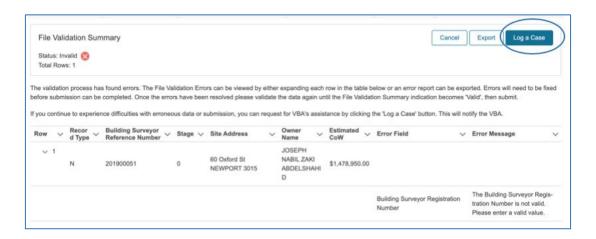
3. You can choose to 'Export' the errors which will download a TXT file with the errors.

If you cannot see the error message, select the arrow 'v' and choose 'Wrap Text'



### Log a Case for Errors

Relevant building surveyors can log a case (as seen in the screenshot below) if they are having difficulty in fixing the errors and this will notify the VBA. The VBA will then assist to fix the errors or contact the user.



Once you have selected 'Log a Case' the following screen will appear to log your case



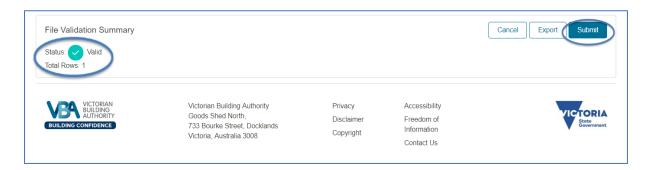




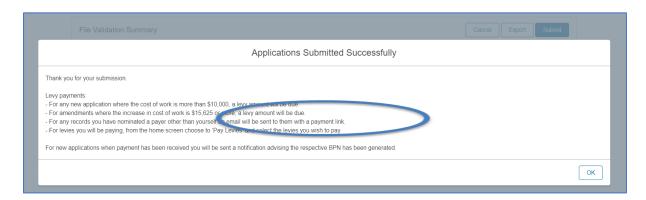


### **Validation Successful**

The screenshot shows if the application passes validation with no errors, a 'Submit' button will appear and the application can be submitted. You can also select the 'Export' button to export your application in a TXT file.



Once submitted a message will appear in the screenshot below. The building permit application(s) that has been submitted successfully will be able to pay the levy for the building permit application(s).









# Payment of building permit number levy

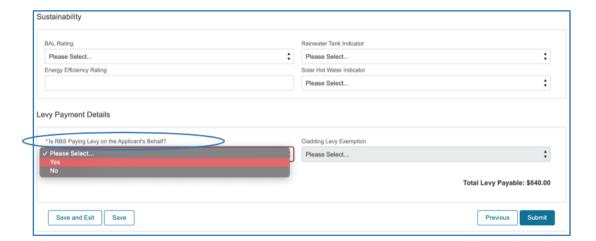
From 1 Jul 2019 the relevant building surveyor will have the ability to allocate levy payment to the applicant, homeowner or payer on behalf of homeowner. During the application process the relevant building surveyor will be able to choose who will be paying the levy payment. These will appear within the manage applications screen.

# **Entering Levy Payer Details via Online Form**

Payer details will be required to be entered during the building permit number application process.

### Steps to enter payer details

- 1. Select from a drop-down box and choose for either
  - a. the RBS to pay levy by selecting 'Yes', or,
  - b. nominate a payer by selecting 'No'

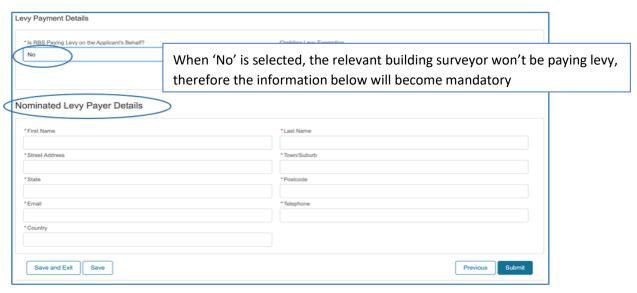








2. If you select 'No' you are required to enter the details of the nominated levy payer as seen below in the screenshot



## **Entering Levy Payer Details via CSV Upload**

If you have applied using the CSV upload, payer details will be required to be entered in the CSV upload.

- 1. If you choose the RBS to pay on behalf of the owner or applicant, you will be required to enter 'Yes' in the field 'Is the relevant building surveyor paying on behalf of the owner'.
- 2. If you allocate the payment to a nominated payer other than the relevant building surveyor, you will be required to enter 'N' in the field 'Is the relevant building surveyor paying on behalf of the owner'.
  - a) If you select this option, you will be required to enter the nominated payer details







### **Nominated Payer Paying Levy**

If you have selected to nominate a payer to pay the levy you will find the application in the 'Pending Applicant Payment' section of BAMS. Once the application has been validated and submitted an email with an invoice will be sent directly to the nominated payer, see screen shot below.

#### Dear

An application for a Building Permit Number for the following site address has been submitted to the Victorian Building Authority:

## Site address:

Stage: 0

Building Surveyor's Registration Number: Building Surveyor's Business name:

You have been selected as the nominated payer for this application. Please submit the levy payment of \$1,024.00 by clicking the following link, <a href="https://vbauat-vba.cs151.force.com/bams/s/payment?">https://vbauat-vba.cs151.force.com/bams/s/payment?</a> ref=f581ca056b63e456d3414856c42f154b

#### What are my payment options?

You can either pay by credit card or BPAY.

If using BPAY, do not close or exit the payment screens until you have made the BPAY payment, entered the receipt number, and clicked 'Submit' (on the next screen).

Once the payment is made, return to the same 'Process Payment' screen, enter the BPAY Receipt Number and click 'Submit'. This will generate the Building Permit Number immediately. If you are unable to provide the Receipt Number, please allow time for the payment to be processed before the Building Permit Number is generated.

#### What if the payment link doesn't work?

If the payment link doesn't work, this may be caused by your organisation's internet security regulations. Try accessing the link from a device that is on a separate (stand-alone) internet connection, and also open the link in either Chrome or Firefox (the preferred internet browsers).

#### Do I have to pay the whole amount at once?

Please note under Building Act 1993 (Vic) s.25BA(1), the whole amount of the building permit levy determined under Building Act 1993 (Vic) s.205I in relation to the proposed building work must be paid before VBA can make the decision to issue the Building Permit Number.

For any queries or issues with the above, please contact the BPN Industry Support Team on 1300 241 104 or at <a href="mailto:bams@vba.vic.gov.au">bams@vba.vic.gov.au</a>.

#### Regards,

Victorian Building Authority

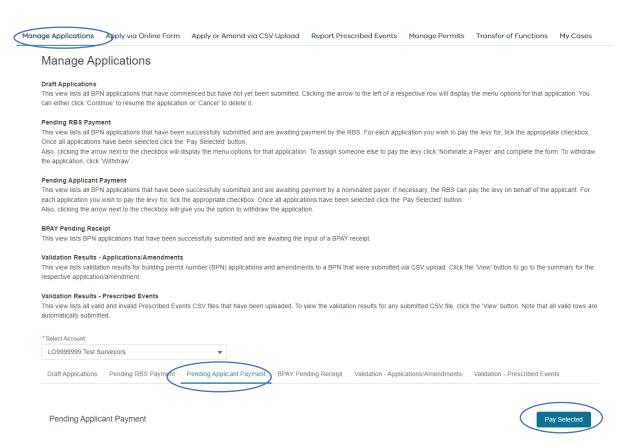
You will be able to see which building permit applications are pending payment from the nominated payer. If the nominated payer has made payment you will receive an email notifying you and the nominated payer of payment being made. You will find the building permit application in the Manage Permits section of BAMS.

**Please note** where an application is paid by BPAY, it will remain in the 'Pending RBS Payment' or 'Pending Applicant Payment' until either the BPAY receipt number or reconciliation that includes the relevant payment is completed (one to two business days).









RBS can choose to pay on behalf of the owner/applicant even if it was nominated to a payer. Selecting a building permit, you wish to pay levy for and selecting pay selected will enable you to pay.

### **RBS Paying Levy on Behalf of Owner/Applicant**

If you have selected the RBS to pay on behalf of the owner or applicant, you will need to navigate to the 'Manage Applications' section and select the 'Pending RBS Payment' section to select 1 or more building permit number levy due as seen in the screenshot below. Multiple or single BPN Applications can be paid using the tick box to the left of the address. Once selected you can pay for the levy payments. Payment can be made via BPAY or credit card.

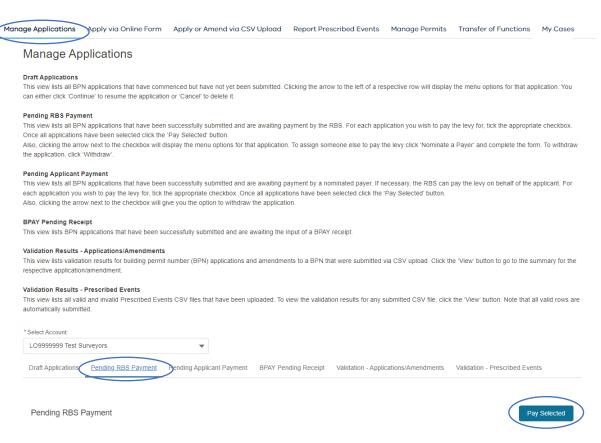
### Steps for RBS to make levy payment

1. Select the multiple or single boxes for the building permit applications you would like to pay









2. You then have 2 options of payment for levy detailed in the following page.

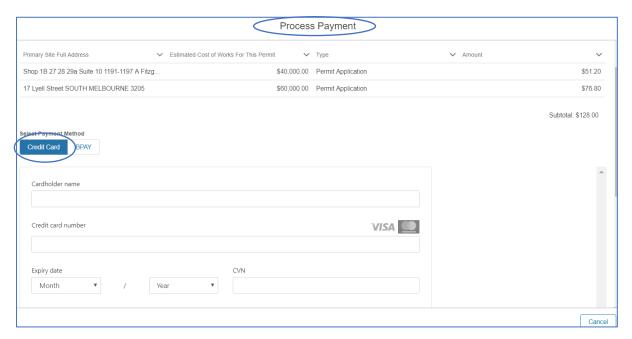




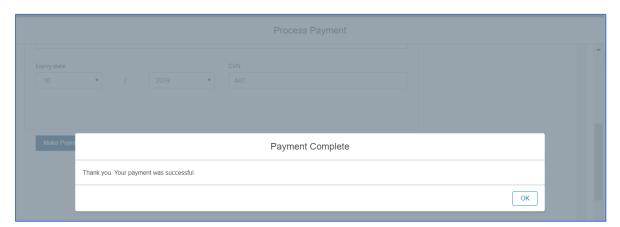


# **Credit Card Levy Payment**

- 1. Once you have selected the building permit number application(s) you would like to pay for with credit card, select Credit Card under 'Select Payment Method'
- 2. Enter the credit card details and submit as seen in the screenshot below.



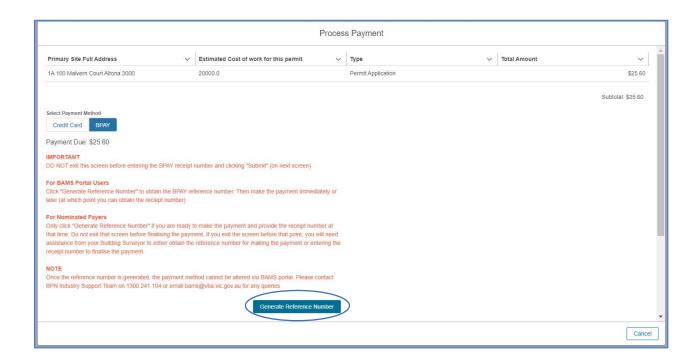
3. If payment is successful, the following screen will appear



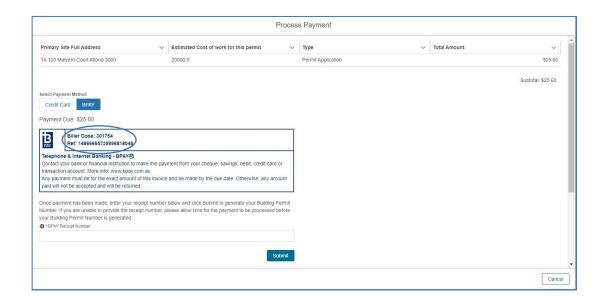


### **BPAY Levy Payment**

- 1. Once you have selected the building permit number application(s) you would like to pay for with BPAY, select BPAY under 'Select Payment Method'.
- 2. Select 'Generate Reference Number' to create the unique BPAY reference number.

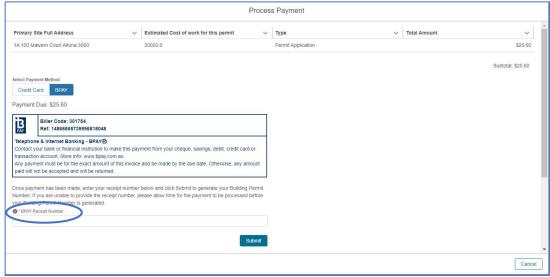


3. Use the Biller Code and Reference Number provided in your online banking to pay as seen below in the screenshot.

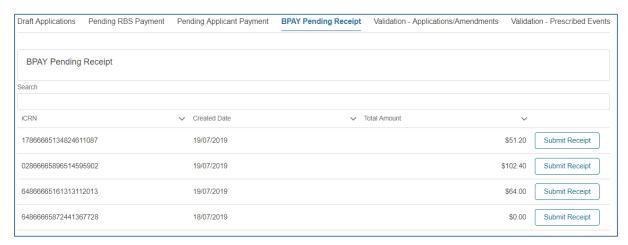




4. Once you have paid on your online banking portal, copy the receipt number and paste it in the BPAY Receipt Number field as seen below in the screen shot.



- 5. If you don't enter the receipt number in the BPAY receipt number field, the permit records will be listed in the 'BPAY Pending Receipt' tab in the 'Manage Permits' section of BAMS. Here you can enter the receipt number at any point in time.
- 6. The records that have been processed and reconciled will automatically be transitioned into the 'Manage Permits' section with the BPN available









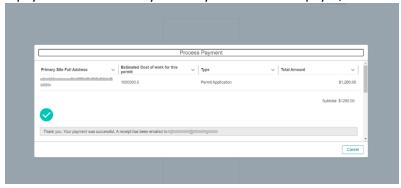
# **Levy Payment Receipts**

BAMS provides a tax receipt immediately following payment.

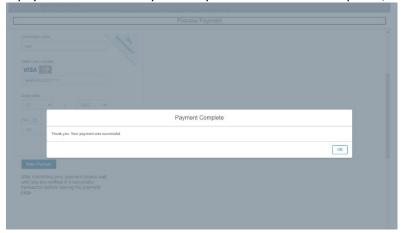
Once a payment has been made successfully using credit card or BPAY, the nominated payer or RBS will be shown a payment confirmation message and sent an email with the receipt in an attached PDF file.

# Confirmation of payment made successfully.

If payment is successfully made by the nominated payer, the following screen will appear:



If payment is successfully made by the RBS via the BAMS portal, the following screen will appear:



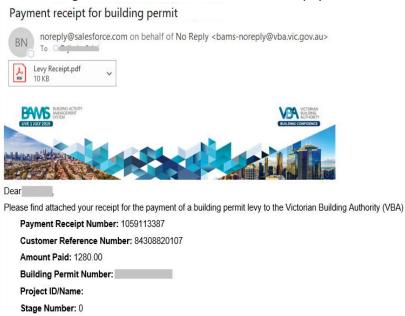






# **Email to nominated payer or RBS following payment**

The following email with be sent to the nominated payer or RBS with PDF attachment.



For more information, please refer to the <u>VBA Website</u>. For information about how the VBA collects and uses personal information, please refer to our <u>Privacy Data Collection Notice</u>. Please contact VBA staff at <u>bams@yba.vic.gov.au</u> or call **1300 241 104** for any queries.

Regards,

Victorian Building Authority

Site Address:









Sample of the tax receipt that will be sent as a PDF attachment:



**TAX RECEIPT** 

ABN: 78 790 711 883 733 Bourke Street, Docklands 3008 GPO Box 536 Melbourne 3001

#### **Building Permit Levy**

То:	
Receipt Number:	1064956060
Receipt Date:	28/01/2021
Customer Reference Number:	30438612782
Payment Type:	Permit Application
Payment Method:	Credit Card
Building Permit Number (BPN):	5981498013133
Project Id/Name:	
Stage Number:	(
Site Address:	
Site Address:	
Building Surveyor's Registration Number:	BS-U 9999
Building Surveyor's Business Name:	Test Surveyor

Estimated Cost of Work (CoW)			Levy Amounts	
\$900,000.00	Cladding Rectification Rate : DBDRV Rate: General Rate :	0.00128 0.00064 0.00064	Levy Rate x CoW BCA Class 2to8: Levy Rate x CoW: Levy Rate x CoW:	\$1,152.00 \$576.00 \$576.00
			Total Levy Amount:	\$2,304.00

Total Building Permit Levy Paid(Excluding GST\*): \$2,304.00

This receipt may be considered a tax invoice for tax purposes.

If you have any queries, please contact the BPN Industry Support Team on 1300 241 104 or email BAMS@vba.vic.gov.au

<sup>\*</sup>Building Permit Levy is exempt from GST under 'A New Tax System (Goods and Services Tax) (Exempt Taxes, Fees and Charges) Determination 2011 (No.1)'

<sup>\*\*</sup> CoW refers to the cost of the building works (including the cost of labour and materials)



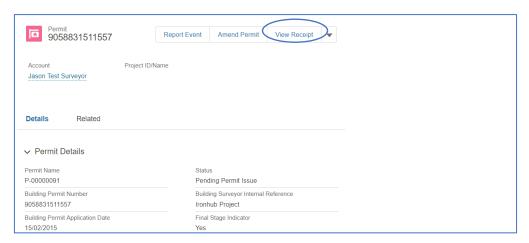




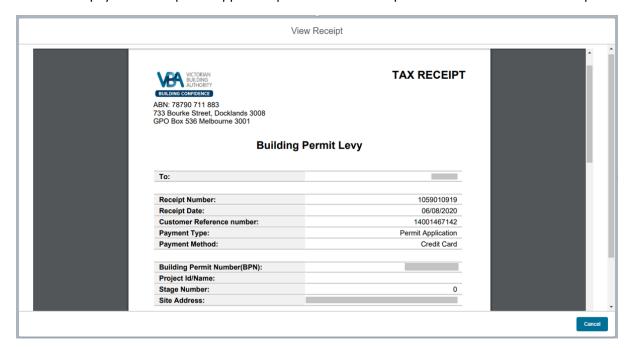
### **Accessing Payment Receipts at any time**

Users with login details to BAMS can access payment receipts at any point in time for building permit records. Steps to find the payment receipts are below:

- 1. Logon to BAMS and navigate to 'Manage Permits'
- 2. Select 'View' for the building permit record you would like to view the payment receipt
- 3. Select the down arrow and select 'View Receipt'



4. The payment receipt will appear as per below. You can print or download the PDF receipt









# **Receiving the Building Permit Number**

Once payment is complete the building permit number will appear in the manage permits section of BAMS.



Once payment is received by the VBA, the building permit number will appear in the manage permits section of BAMS.

- For credit card payments, once the payment is complete, the building permit number will be issued immediately.
- For BPAY payments, if the BPAY payment receipt number is provided as per above, the building permit number will be issued immediately. If the receipt number is not provided, the building permit number will be issued within normal banking timeframes.

## **Notification of Building Permit Number**

The building permit number notification occurs at the stage of payment receipt. There will be a few stakeholders who receive this information;

- 1. The RBS can access the BPN and the information associated with it on the BAMS Portal in the 'Manage Permits' section. The RBS will also be sent an email at the end of each day with all the building permit numbers issued on that day.
- 2. The relevant municipal council where the property address is located will be sent the BPN and the information provided in the application for BPN via a secure file transfer protocol.
- 3. The BPN will be sent to the owner or applicant of the building permit via email, this email will include information about the owner or applicants new responsibilities such as advising the VBA of final cost of works in addition to stating the BPN is not a building permit and cannot be used to commence works.







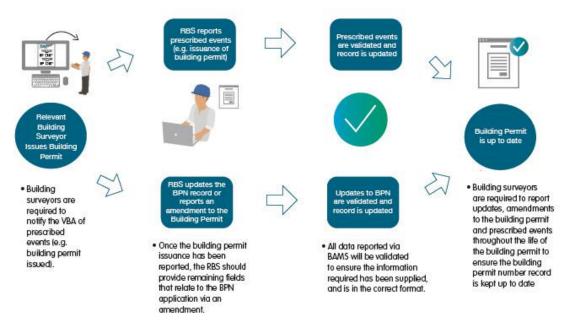
Manage Applications Apply via Online Form Apply or Amend via CSV Upload Report Prescribed Evel ts Manage Permits Transfer of Functions My Cases Manage Permits This view lists all Permits with a BPN that was issued by the VBA/BAMS and have not yet been completed. To export this list as a JSON file, click the 'Export Table' button. To view the details of a permit and any related information click the "View' button. You will also be available to perform other activities such as attaching a file, reporting an event, amending the permit, terminating a builder permit and viewing the payment receipt. This view lists all building permits (1) with a BPN that was issued by the RBS, (2) were reported to the VBA via the previous the levy return process and (3) have been amended and/or had a prescribed event reported in BAMS. If you do not see the permit you wish to amend or report a prescribed event for, click the 'Add Permit' button and complete the form. Completed Permits This view lists all permits with a BPN that was issued by the VBA/BAMS and have been completed. \*Select Account: R S Issued BPN Completed Permits Suspended Permits Active BAMS Permits Active BAMS Permits Export All Building Permit Number search search search Building Per... ∨ Created Date ∨ Project ID/N... ∨ Building Per... ∨ Status ∨ Date of Buil... ∨ Primary Site ... ∨ View 28/06/2022 0 Building Permit Is... 28/06/2022







# Amending a building permit record



This page enables you to use the online forms update building permit records (including amendments) and reporting prescribed events. The following pages can be found under the Manage Permits page.

- 1. Active BAMS Permits all active building permit records can be seen on this page including the building permit number, the status of the building permit (e.g. pending building permit issuance), the date of Building Permit Issue, and the Primary Site Full Address. From this page you can amend a building permit record, report prescribed events for a building permit record, attach a file/document and cancel a building permit record.
- 2. **RBS Issued BPN** shows all active building permits from before 1 Jul 2019, that have been amended or reported prescribed events on BAMS.
- 3. **Completed Permits** all completed building permit records can be viewed here. A building permit record on BAMS will automatically move from the 'Active BAMS Permits' or 'RBS Issued BPN' tab to the 'Completed Permits' when it's completed.

### Amendment (CSV file)

- The upload of an application for building permit number(s), amendment or reporting of prescribed events must be in a CSV file format
- The upload of amendments to building permit record(s) is required to be in the same format as the 'application for building permit number' with the updated or added data fields.

A building permit record will need to be updated with the details outlined in the Appendix table 2. This information is required by the 7<sup>th</sup> of the following month after building permit number issuance

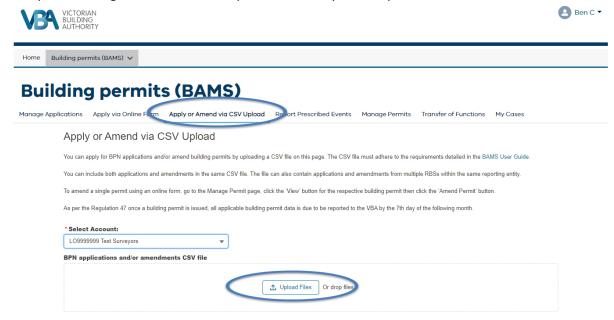




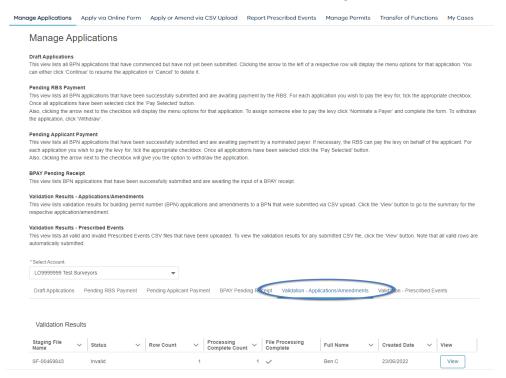


### **Amend via CSV Upload**

This page enables you to upload a CSV file to update building permit record(s) (including amendments) on BAMS. You will have the option to select upload and choose a CSV file from your computer or drag a CSV file into the upload box from your computer.



The results can be found in the 'Validation – Applications/Amendments tab. Selecting 'View' will provide access to submit the records or view invalid fields for fixing.





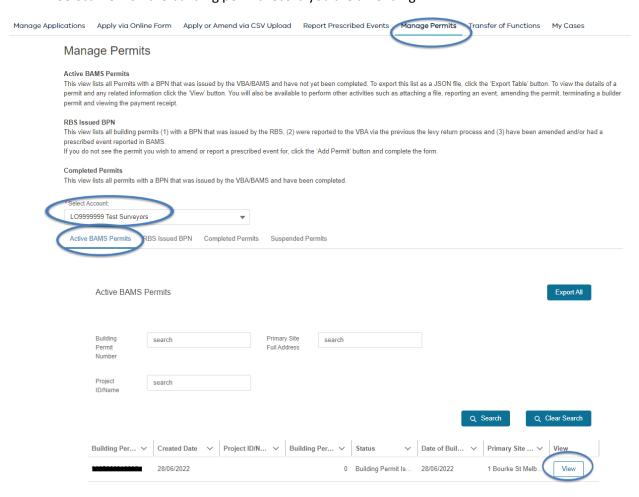




### **Amend via Online Form**

If you applied for a building permit number using the online form, you can use the online form to amend a building permit record.

- 1. Select Manage Permits
- 2. Select the relevant account
- 3. Select Active BAMS Permits
- 4. Select View on the building permit record you are amending

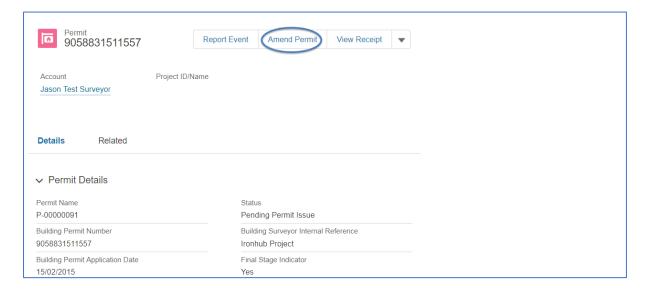


5. Select 'Amend Permit' to amend the information on the building permit record

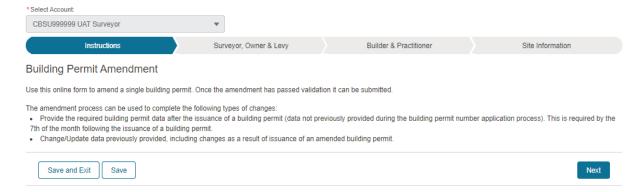








6. By selecting the amend permit button, this will take you back to the online portal and allow you to fill in information or edit information on the building permit.









# Reporting prescribed events (reg 47)

The reporting requirements from 1 Jul 2019 will remain as stipulated in regulations 47 and 47A of the Building Regulations. The requirements of sub regulations 47(2) and 47(4) will take effect on and from 1 Jul 2019, as stipulated in the Regulations.

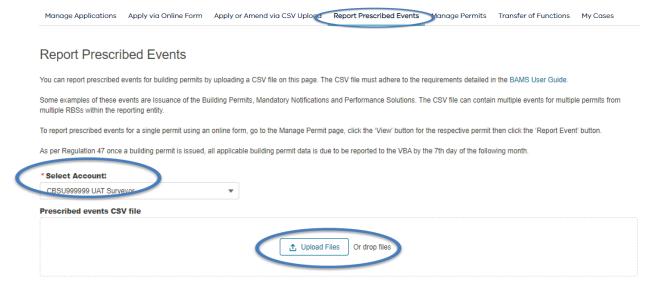
Please refer to the 'Reporting Prescribed Events' fact sheet under the 'Fact Sheets' section of the <u>BAMS website</u> for the details needed to report Prescribed Events in BAMS.

### **Report Prescribed Events via CSV Upload**

This web page enables you to upload a CSV file with prescribed events information relating to one or more building permit number records on BAMS. You will have the option to choose a CSV file from your computer or drag a CSV file into the upload box from your computer.

#### Steps to report prescribed events via CSV upload

- 1. Select 'Report Prescribed Events'.
- 2. Select the relevant account.
- 3. Select 'Upload Files'.
- 4. Select the CSV you wish to upload from your computer or drag a CSV file into the upload box.

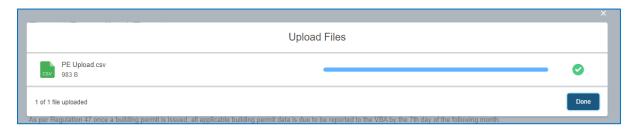


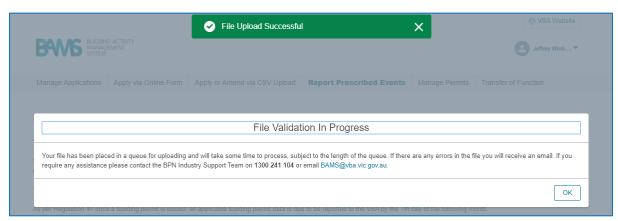
- 5. After uploading a CSV file, BAMS will display an 'Upload Files' message that shows progress of that upload. Once the progress upload completes, click 'Done'.
- 6. A 'File Validation In Progress' message will appear to confirm that the uploaded data has been placed in the queue. Click 'OK'.





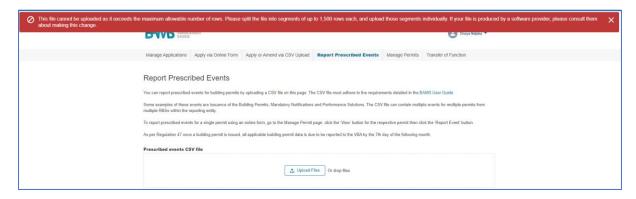






Your CSV file can contain multiple events for multiple building permit records. The BAMS will perform validation on these events to check if the information has been reported in the correct format. For example, dates are required to be reported in the CSV as 'YYYY-MM-DD'.

An error will be shown if your CSV file has exceeded the maximum allowable number of rows, which is 1,500 prescribed events.

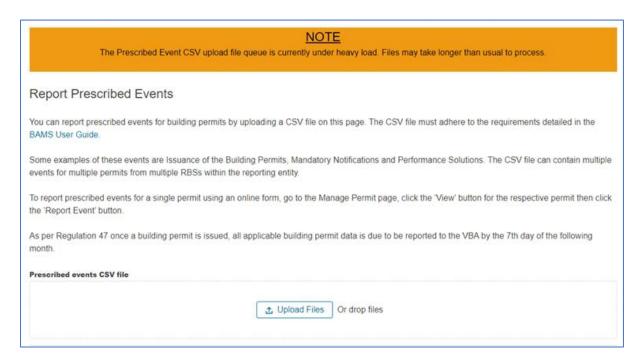


If many users are uploading data at the same time then BAMS will display a message indicating that your file upload may take a longer time than usual.

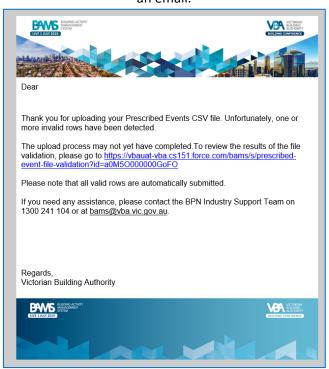








7. You will receive an email with a link to view the validation results if one or more invalid rows have been identified in the CSV file. If all rows in the file are valid, then you will not receive an email.



8. Alternatively, you can view the validation results of the CSV file upload under the 'Manage Applications' and 'Validation Results - Prescribed Events'. Upon clicking the 'View' button of



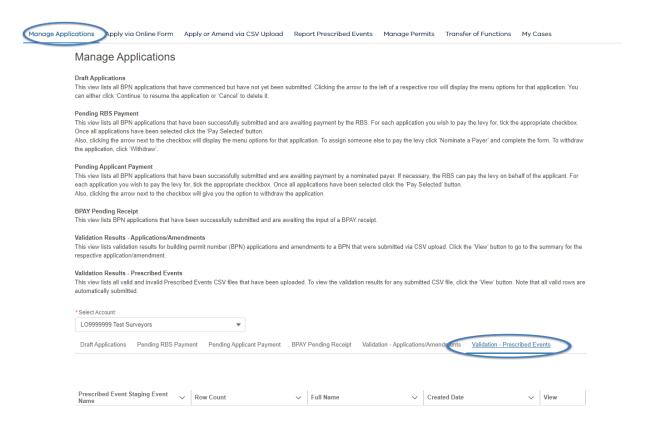




a CSV file uploaded, a Progress Bar, File Progress information, valid row count and invalid row count are shown. Please note that the validation results screen will only display validation errors related to the invalid records, if any.

The 'Full Name' column also appears on both the 'Validation – Applications/Amendments' and 'Validation – Prescribed Events' tabs. This column shows the name of the person who uploaded the CSV file.

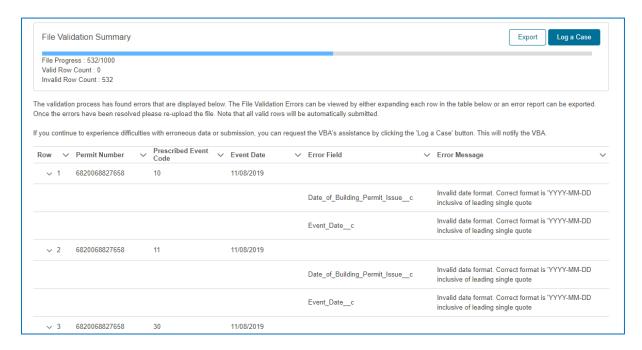
All valid rows in the CSV file will be submitted automatically once processing has completed. If you uploaded a CSV file for prescribed events that have been previously submitted, BAMS will delete such duplicate records the following day.











## **Reporting Prescribed Events via Online Portal**

If you applied for a building permit number using the online form, you can use the online form to amend a building permit record.

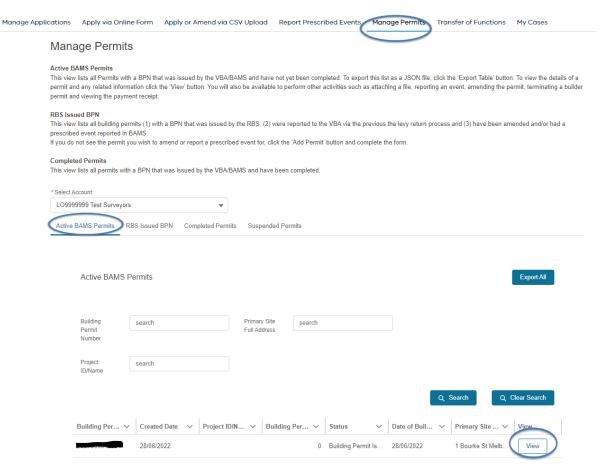
### **Steps to Report Prescribed Events using Online Form**

- 1. Select Manage Permits
- 2. Select the relevant account
- 3. Select Active BAMS Permits
- 4. Select View on the building permit record you are reporting the prescribed event(s)

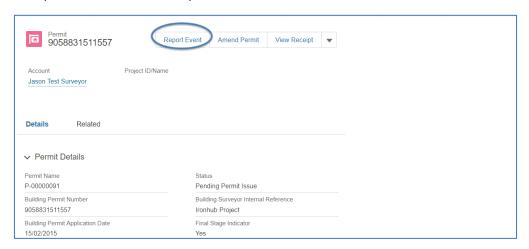






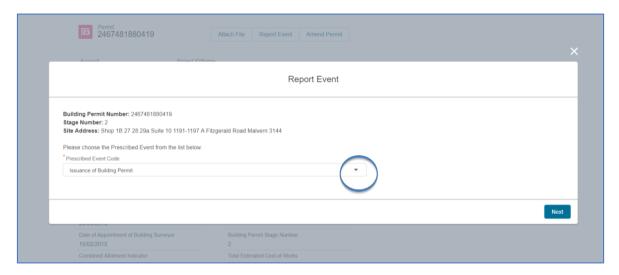


5. To report an event, select 'Report Event' button

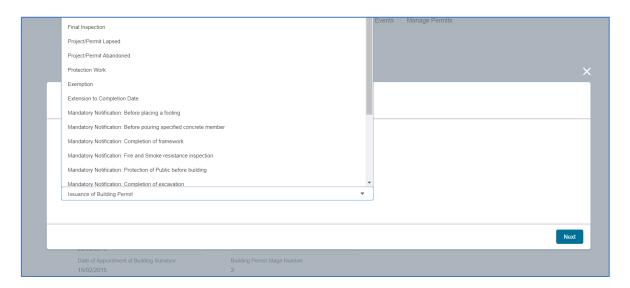


- 6. Select the event you would like to report from the drop-down list
- 7. You can report 1 event at a time using the online portal





By selecting the down arrow, it will show the list of events you can report.







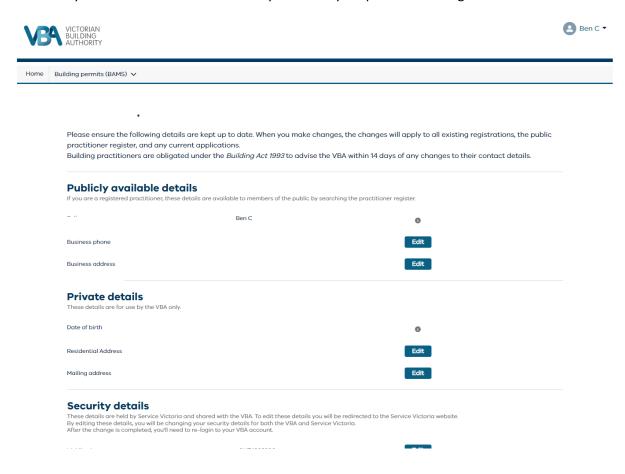


# **Manage Your Account**

# **Manage your Profile**

At the top right-hand side of the page you will see your name and an image of a person. When you select this, you will be provided a drop-down selection of options you can choose to manage your BAMS profile including; Home, My Profile, Logout.

- 1. Home selecting this will return you to the 'VBA Portal' homepage
- 2. My Profile select this will enable you to edit your personal and login information:

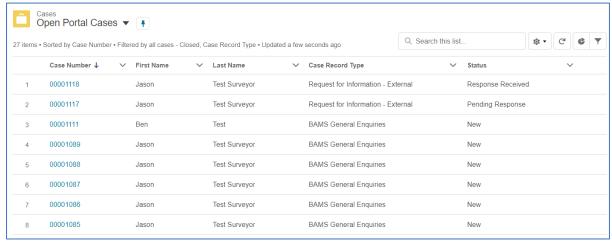


3. My Cases – create, monitor, respond and manage your cases.









4. Logout - selecting this will log you out of BAMS

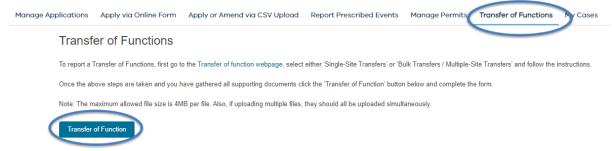
# **Transfer of Function**

This section is designed to transfer building permits from one building surveyor to another. You can transfer one building permit at a time using this functionality and you are required to complete the required fields to request the transfer.

## Steps to transfer the building surveyor function

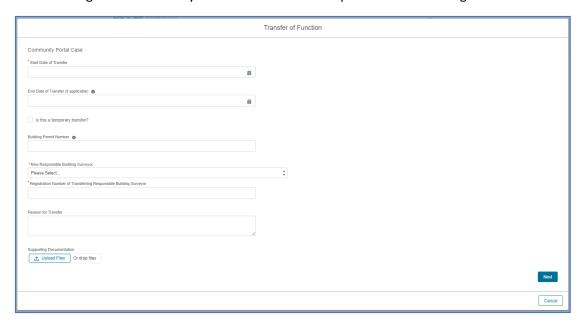
- 1. Go to <a href="https://www.vba.vic.gov.au/building/reforms/change-of-building-surveyor-functions/transfer-of-private-building-surveyor-functions">https://www.vba.vic.gov.au/building/reforms/change-of-building-surveyor-functions</a> functions/transfer-of-private-building-surveyor-functions and follow the instructions.
- 2. Select 'Transfer of Function' and then click the 'Transfer of Function' button.
- 3. Select the 'Transfer of Function button.

# **Building permits (BAMS)**





4. Fill out all the details in the below online form and attach the necessary documents by selecting all the necessary documents in the one upload. Then selecting 'Next'



5. Once all the information has been populated and you have selected 'Next' a case will be created and assigned to a VBA staff member. The VBA staff member will complete the transfer of function and you can see how that is progressing in the 'My Profile' section of BAMS.







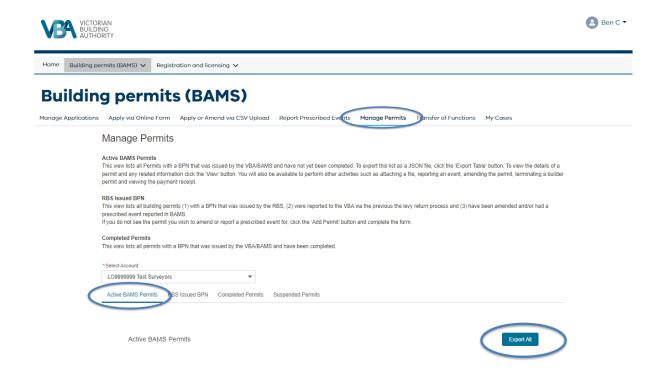


# **Exporting Information from BAMS**

The BAMS has an export functionality that enables building surveyors and administration staff to download the information on BAMS in a TXT format. This can be used to populate other software (if compatible). There is different information that can be exported on various pages of BAMS, below shows you the different pages you can export information from BAMS.

## **Export Manage Permits Table**

This button allows you to export all active BAMS building permits including the BPN, Project ID/Name, Status, Date of Building Permit Issuance and Site Address.



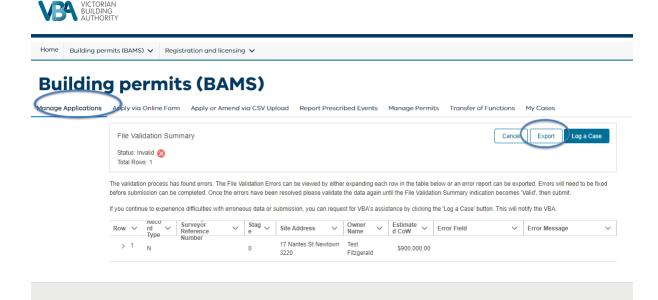






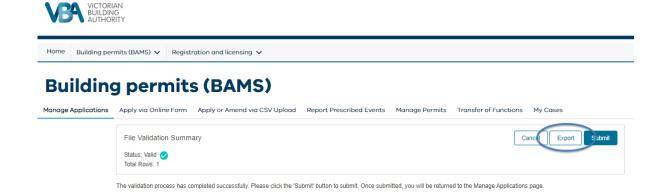
### **Export Building Permit Application Errors Table**

This button allows you to export the errors for a building permit application including the record type (n or a), building surveyor reference number, stage, site address, owner name, estimated COW, error field, and error message.



### **Export Building Permit Application Valid table**

This button allows you to export the application for a building permit number when it has passed validation.









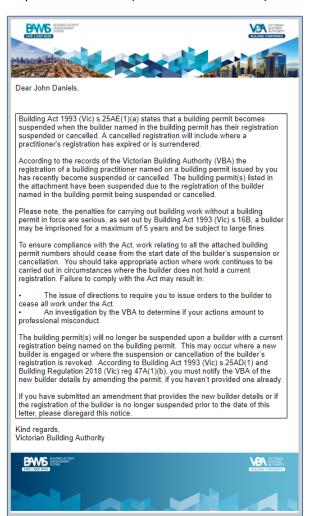
### **Suspended Building Permits**

The currency of practitioners' registration is validated for building permits in BAMS against the VBA licence and registration system. This validation occurs continuously from an application to the closing of a building permit.

### If a Responsible Builders Registration Number becomes 'Not Current'

A builder's registration number is a required field at the time of application for BPN, this number will be continuously checked over the life of the building permit. At any point, if the responsible builder's registration number returns a not current status, all building permit applications, building permits, and any pending payments will be suspended until a current builder is nominated. If the responsible builder whose registration returned a 'Not Current' status becomes 'Current' in the VBA Licence and Registration system, all building permits will become valid immediately.

If a builder's registration is not current the RBS for those building permits will be notified that the building permit has been suspended via email (see screenshot below).



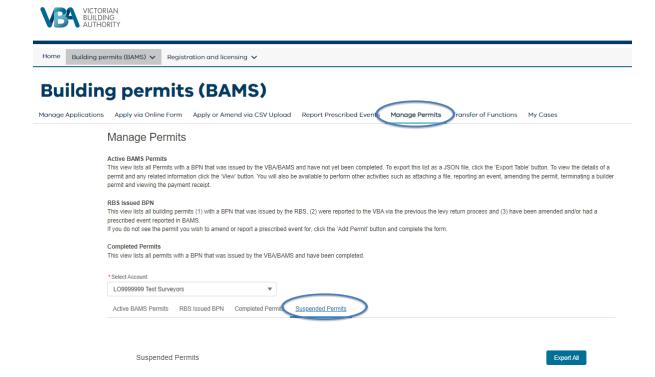






### **Visibility of Suspended Permits**

All building permit records that have been suspended due to the builder associated with that building permit can be found in the 'Manage Permits' section under 'Suspended Permits'.









# Data required to locate historical building permits

Amendments and prescribed events for building permits issued under the current reporting arrangements (pre 1 Jul 2019) and that were lodged with the VBA under the monthly levy return process, must be submitted via BAMS from 1 Jul 2019.

Building Surveyors are required to supply the following fields (either via the online BAMS portal or in the relevant CSV file).

- 1. Building permit number (Pre 1 Jul BPN)
- 2. Building Surveyor Registration Number
- 3. Date of Building Permit Issue
- 4. Building Permit Stage Number

These four fields will be used to locate the permit that you have previously reported to the VBA.

Important Note: For users with multiple BAMS accounts; users are required to be logged into BAMS with the relevant account to find historical building permits associated with the building surveyor registration number.

For example: If a building surveyor issued a building permit using their private building registration number under their own private company, they need to log in with those account details to find that specific historical permit. If the same building surveyor works for a lodging organisation and issued a building permit under that lodging organisation, they will need to login using the lodging organisation account details to find that specific building permit.

Field	Notes
Building Permit Number	Supply the exact data that you reported to the VBA as part of the monthly levy return process. For example, some building surveyors may have reported the Permit Number field in the PLSPER file as "20180001". To locate this permit in BAMS, the RBS must enter this exact value in the Building Permit Number field, e.g. "20180001".  In another example, a building surveyor may have reported the Permit Number in the PLSPER file as "BSU1234520180001/1", i.e. including the RBS Registration Number and Stage Number in the field.  Again, to locate this permit in BAMS, the RBS must enter this exact value in the Building Permit Number field, e.g. "BSU1234520180001/1".
Building Surveyor Registration Number	This can be entered with or without spaces and dashes, i.e. as either "BS-U 12345", "BS-U12345", "BSU 1234" or "BSU12345".
Date of Building Permit Issue	This must be the date of issue of the original permit, regardless of whether the permit has been re-issued on any subsequent date.
	This practice is referenced on Page 58 of the Levy Reference Guide (July 2018).
Building Permit Stage Number	Supply the exact data that you reported to the VBA as part of the monthly levy return process.







# **Reporting Amendments for historical building permits**

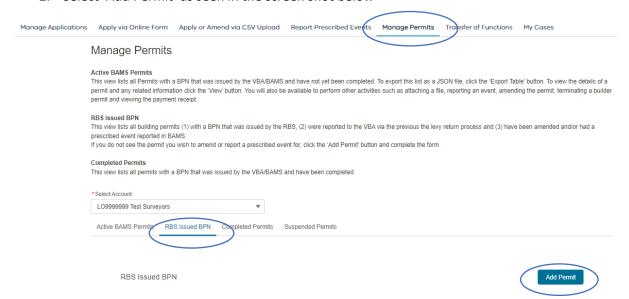
There are two (2) methods to report amendments for historical permits.

#### **Reporting Amendments via Online Portal**

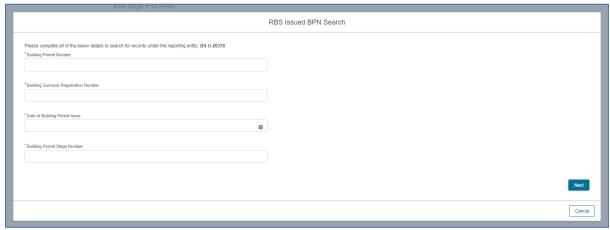
Building Surveyors can amend a building permit and report prescribed events from 1 Jul on BAMS using the online portal functionality.

### Steps to amend historical BPN on BAMS:

- 1. Go to Manage Permits page, select the relevant account and select 'RBS Issued BPN'
- 2. Select 'Add Permit' as seen in the screen shot below



3. Fill out all the details of the building permit to find the existing building permit



4. If an error occurs (see below) it means the building permit cannot be found, please check the details and try again. If this error continues contact the VBA by logging a case (see log a case section to find out how).

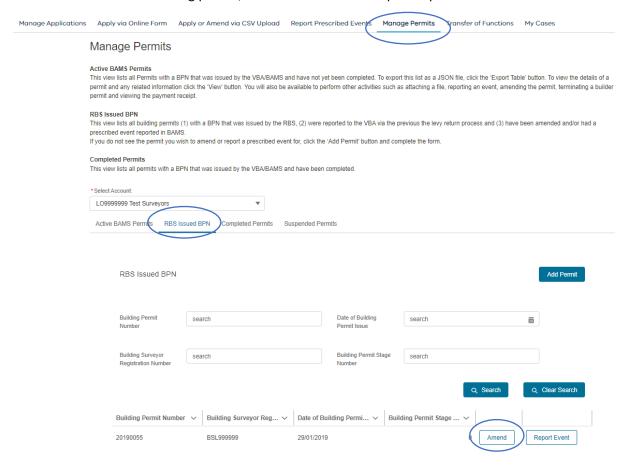








- 5. When the building permit details have been found they will appear in the list under the 'RBS issued BPN' section as seen below
- 5. To amend the building permit, select 'Amend' for the specific permit



- 7. Next, select the amendment type using the drop-down box
- 8. Upload supporting files (e.g. a copy of the amended building permit) for this amendment before selecting 'Next'









### **Reporting Amendments via CSV Upload**

To report amendments or prescribed events for scenarios 2, 3 or 4 above, you will be required to have the information in the new application/amendment format specified in the <u>Technical</u> Specifications Spreadsheet and the Sample Application and Amendment CSV file.

Building Surveyors are required to populate the following fields in the CSV file upload and as many of the other fields available. Refer to the notes, above, under the heading "Data required to locate historical permits".

- 1. Building permit number (Pre 1 Jul BPN)
- 2. Building Surveyor Registration Number
- 3. Date of Building Permit Issue
- 4. Building Permit Stage Number

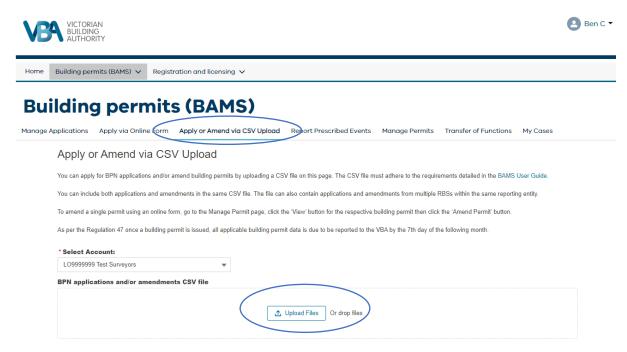
Important Note: If users are experiencing a large number of errors when reporting amendments for historical permits using a CSV file upload, if possible, they may choose to group these historical permits in one file (and any errors can be raised as a case). Users reporting amendments for building permit applications from 1 Jul 2019 onwards should be grouped in a separate amendments file. The same suggestion applies for prescribed events reporting.

Once this information is in the CSV file upload according to the <u>Technical Specifications Spreadsheet</u> you can login to BAMS and upload the CSV file.

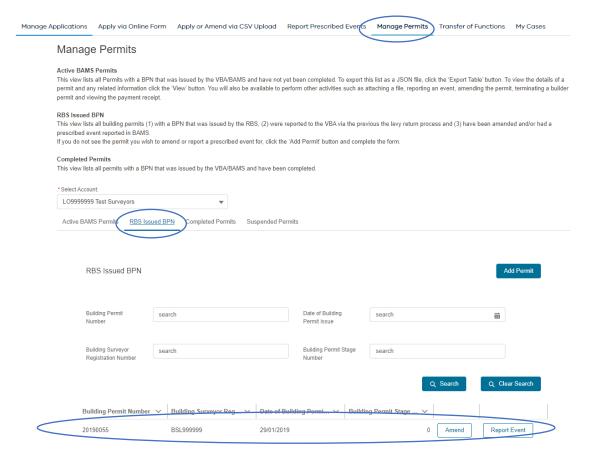








You will then be able to view the building permit record in the Manage Permits section of the system in the Historical Permits Tab (see screenshot below).









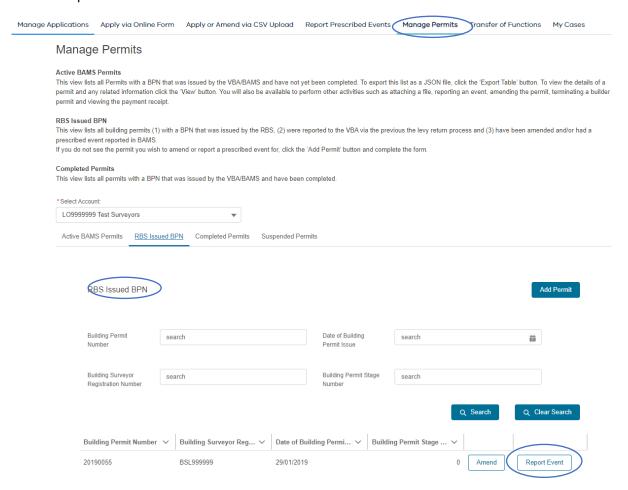
# How to report prescribed events for historical building permits

There are 2 methods to report prescribed events for scenarios 2, 3 or 4 historical permits.

### **Reporting Prescribed Events via Online Portal**

### Steps to reporting prescribed events for historical BPN:

1. Once you have found the RBS issued BPN record and it has appeared in the list, select 'Report Event'

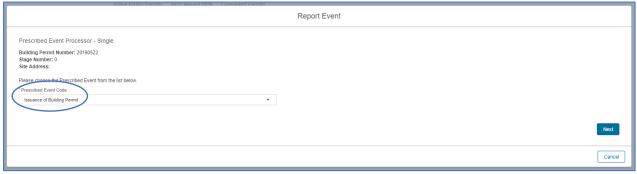




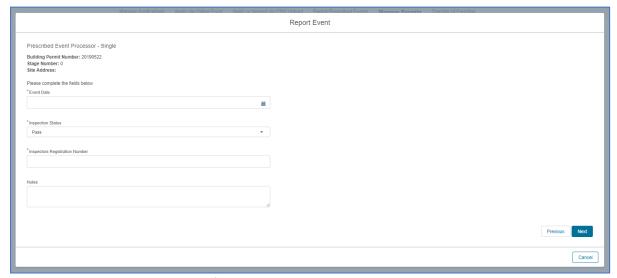




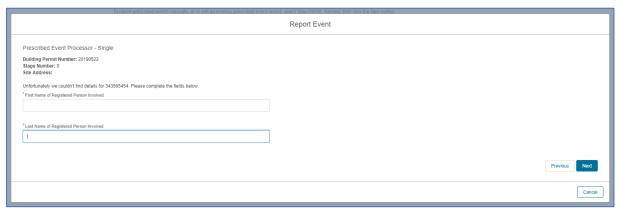
2. Select from the drop-down box the prescribed event you would like to report



3. Based on the event you have selected to report; you will be required to provide other information. In the example below, an inspection requires, the date of inspection, registration number of inspectors, the inspection status, and the first and last name of the inspector.



4. Provide all the required information

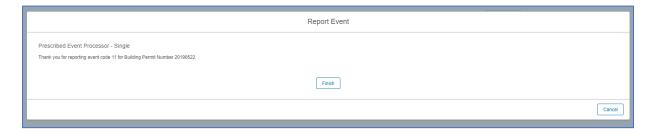


5. Once you have provided all the required information, select 'Finish' and the event will be reported





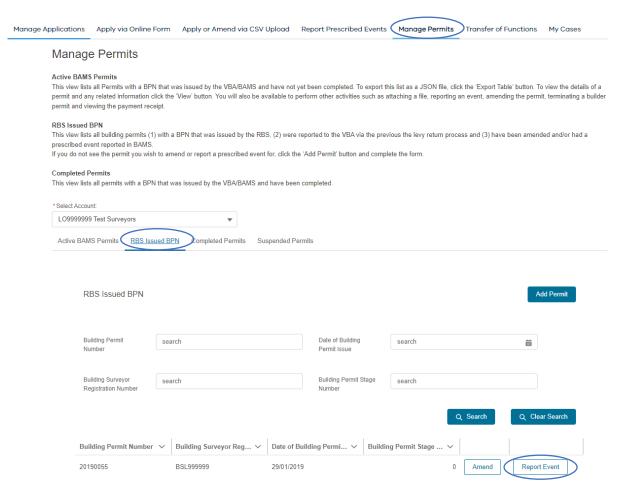




### **Reporting Prescribed Events via CSV upload**

To report amendments or prescribed events for scenarios 2, 3 or 4 above, you will be required to have the information in the new prescribed events format specified in the <u>Technical Specifications</u> Spreadsheet and the <u>Sample Prescribed Events</u>.

Once you have found the historical BPN and it is in the list on the 'Historical Permits' tab (see below), you can use a CSV file upload to report prescribed events against one or many of the historical permits in the list.

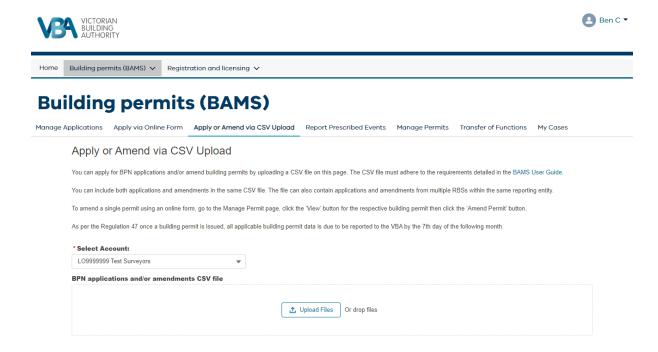


You can report all prescribed events in a CSV file upload that will update the building permit record.









# **Five-day Reporting Requirements (Regulation 47A)**

Regulation 47A requires RBSs to report to the VBA within five business days of occurrence;

#### **Terminating Builder Contract**

**Permits issued before 1 Jul 2019 (RBS Issued Permits)** - if builder named on permit **ceases to be engaged** to carry out the building work to which the permit relates. Existing arrangements for notification remain in place through email to VBA using the form available on VBA website.

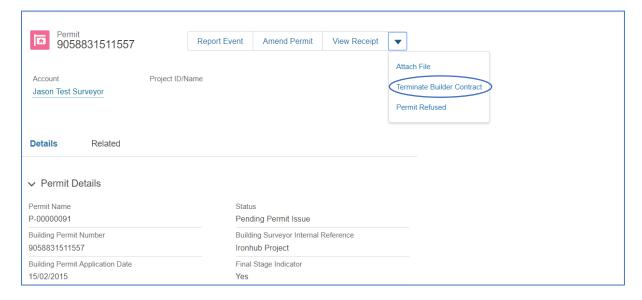
**Permits applied on BAMS (Active BAMS Permits)** - if builder named on permit **ceases to be engaged** to carry out the building work to which the permit relates. Use BAMS to 'Terminate the Builder Contract'. **Steps to terminate builder contract on BAMS**;

- 1. Logon to BAMS and navigate to 'Manage Permits' section on the 'Active BAMS Permits' tab.
- 2. Select 'View' on the building permit records that require termination of builder contract
- 3. Select the down arrow and choose 'Terminate Builder Contract'

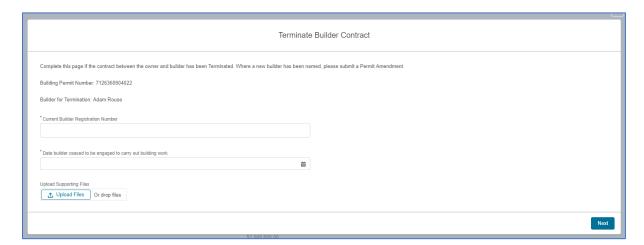








4. Enter the required details on the online form and select 'Next'



### **Changing Builder on BAMS**

If builder named on a building permit **changes**, the building surveyor will be required to amend the building permit record via BAMS using the amend building permit process outlined in the above sections. The builder can be amended using either the CSV file upload or the online portal.



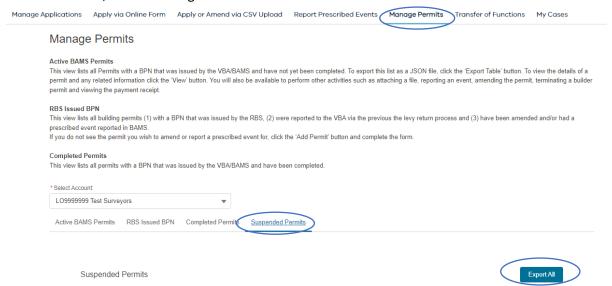




## **Suspended Building Permits**

BAMS will automatically suspend a building permit record if the Responsible Builder registration becomes 'Not current' with VBA licence and registration system. The building permit records will automatically reinstate when the registration becomes 'current' in the VBA licence and registration system.

The relevant building surveyor will be notified if this occurs via email and can view the building permit records that have been suspended under the 'Manage Permits' – 'Suspended Permits' section of BAMS, refer the image below.







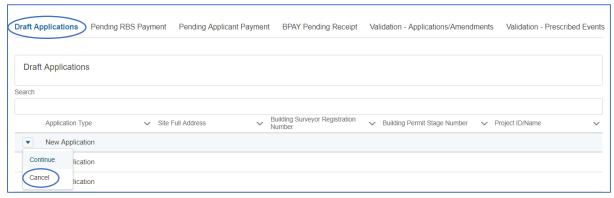


## **Refusing / Withdraw Permits**

Users can report to the VBA via BAMS a withdraw or refusal of building permits and building permit applications at different points in time. The following instructions and screen shots will provide how users can use these functions.

### **Cancelling a draft building permit application**

Users can decide to cancel a draft application by selecting the drop-down arrow and selecting 'cancel'.



You will then be asked to confirm your decisions to cancel and remove the permit.



#### Refusing or withdrawing a building permit application

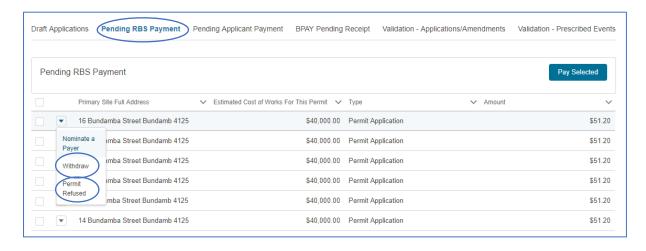
Users can choose to report a refusal or withdrawal of a building permit application on BAMS, before levy has been paid. Users can refuse or withdraw the application when the application is in either the 'Pending Applicant Payment' or 'Pending RBS Payment' status.

Refer to the screenshot below to for both refusal and withdrawal of an application at the 'Pending Applicant Payment' stage.

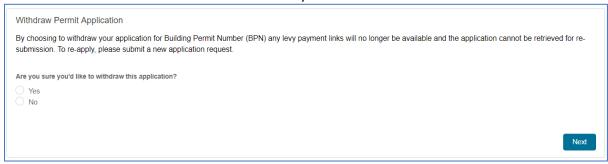




Refer to the screenshot below to for both refusal and withdrawal of an application at the 'Pending RBS Payment' stage.



You will then be asked to confirm the withdraw if you selected withdraw:

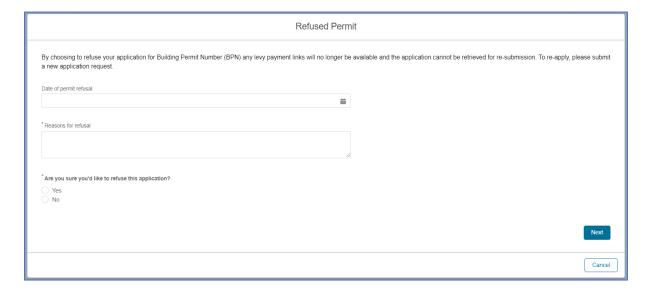


If the building surveyor decides to refuse the permit you will be asked for a reason and a date:







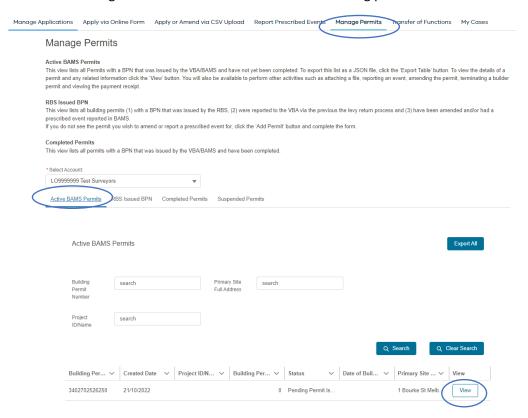


### Refusing a building permit record

Building surveyors may report a refusal of a building permit after payment and before issuing the building permit, this will generate a refund case internally at the VBA if the case is deemed refundable.

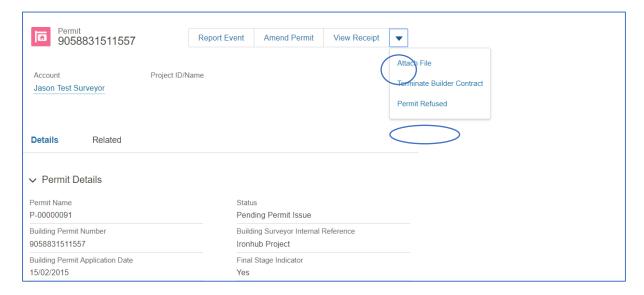
Users can refuse the building permit record using the following instructions;

1. Select the 'Manage Permits' and select 'view' on the building permit record

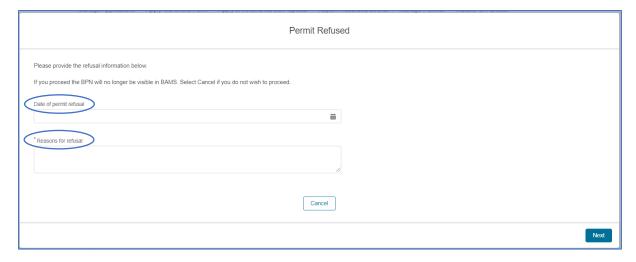




2. Select the down arrow and select 'Permit Refused'



3. Upon selecting the Permit Refused button, you will be prompted to enter the date of permit refusal and the reason for the refusal before selecting 'Next' to complete the notification.









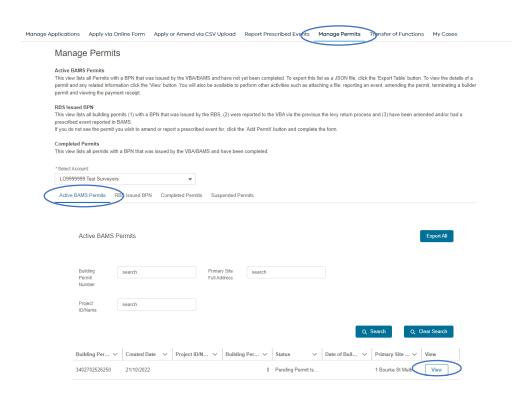
Refusing or cancelling a building permit record after building permit issued cannot be completed via this process. As indicated in this error message, you will be required to log a case.



### **Viewing Building Permit Records**

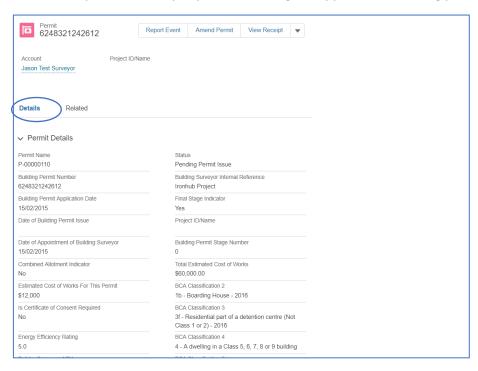
Building Surveyors can view all the information that users have provided the VBA via BAMS for all active BAMS permits. As users amend, update and report prescribed events for building permit records on BAMS, you can see all those updates on BAMS.

1. To view all information about a building permit record on BAMS from the home screen select 'Manage Permits', then select 'Active BAMS Permits' tab and finally select 'View' on the building permit record.

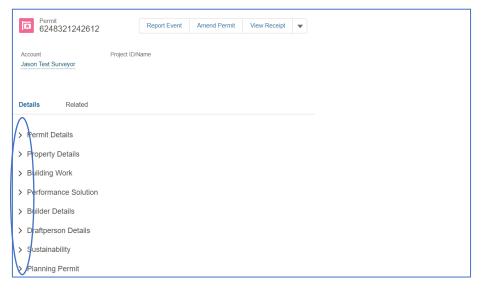




2. You will see the permit details you provided during the application including permit details,



3. You can select the down arrows to minimise and maximise different sections of information

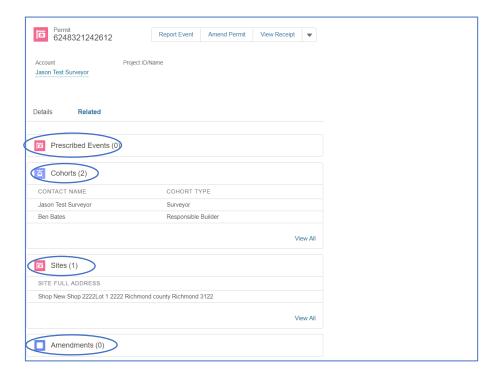


4. To view 'related' information including Prescribed Events, Cohorts (people/roles associated with the permit), Sites (property address), and Amendments (any amendments provided).















# **Appendix**

 Table 1: Required information for a building permit number application

	Surveyor, Owner & Levy	
Building Surveyors Details		
Reporting Entity (automatically populated in portal entry)	Building Surveyors Registration number (drop down select)	Date of appointment
Building permit application date	Building permit stage number	Is this the final stage?
Internal reference (optional)	Project ID/Name (optional)	
Owner Details		
First Name (optional) Telephone Town/Suburb State	Last name Is the Owner also the Builder? Postcode	Email Street Address Country (optional)
Levy Details		
Municipality Code	Ownership Sector (drop down select)	
BCA Classification 1	BCA Classification 2 (optional)	BCA Classification 3 (optional)
BCA Classification 4 (optional)	BCA Classification 5 (optional)	Estimated Cost of Works for 1st reported BCA Class
Estimated Cost of Works for 2nd reported BCA Class (if applicable)	Estimated Cost of Works for 3rd reported BCA Class (if applicable)	Estimated Cost of Works for 4th reported BCA Class (if applicable)
Estimated Cost of Works for 5th reported BCA Class (if applicable)	Total Estimated Cost of Works (automatically populated in portal entry)	Total Estimated Cost of Works - Class 2 to 8 (required for staged permits)
Total Estimated Cost of Works - Class 1, 9 or 10 (required for staged permits)	Primary BCA Classification (automatically populated in portal entry)	Estimated Cost of Works for this Permit (automatically populated in portal entry)
	Builder & Practitioner Details	
Builder Details		







Registration Number First Name (optional) Last name

conditionally required

Company Name (optional) Telephone Street Address Town/Suburb State Postcode

Does Regulation 268 Exemption Apply?

**Other Practitioner Details** 

Registration Number First name (optional) Last Name (optional)

(optional)

Company Name (optional) Email (optional) Telephone (optional)

Site Information					
Property Details					
Street Number (optional)	Street Name	Town/Suburb			
Lot Number (optional)	Standard Parcel identifier (optional)				
Postcode	Shop Number (optional)				
Nature of Building Work					
Primary Nature of Building Work	Building Use	Combined Allotment Indicator (optional)			
Nature of Building Work 2 (optional)	Nature of Building Work 3 (optional)	Nature of Building Work 4 (optional)			
Nature of Building Work 5 (optional)	Description of Building Work	Allotment Area (optional)			
Total Floor Area (optional)	Number of Storeys (optional)	Number of Existing Dwellings (optional)			
Number of Dwellings	Number of New Dwellings	Is certificate of consent			
Demolished (optional)	(optional)	required?			
Building Materials					
Floor Material (optional)	External Wall Material (optional)	Roof Cladding Material (optional)			
Frame Material (optional)					
Performance Solution					
NCC Vol 1 Performance Sol - Part BGHIJ (optional) NCC Vol 1 Performance Sol - Part E (optional)	NCC Vol 1 Performance Sol - Part C (optional) NCC Vol 1 Performance Sol - Part F (optional)	NCC Vol 1 Performance Sol - Part D (optional) Protection Work Indicator (optional)			
Part E (optional)	Part F (optional)	(optional)			







Planning Permit					
Planning Permit Number	Date of Issue (dd/mm/yyyy)				
Sustainability					
BAL Rating (optional)	Rainwater Tank Indicator (optional)	Energy Efficiency Rating (optional)			
Solar Hot Water Indicator					
(optional)					
Levy Payment Details					
Is RBS Paying Levy on the	Cladding Levy Exemption	General Levy Exemption			
Applicant's Behalf?					
DBDRV Levy Exemption					
Nominated Levy Payer Details (if applicable)					
First Name	Last Name	Street Address			
Town/Suburb	State	Postcode			
Email	Telephone	Country			







Table 2: Information required by the 7<sup>th</sup> of the following month after building permit number issuance

Surveyor, Owner & Levy	
<b>Building Surveyor Details</b>	
Internal reference	

Project ID/Name

Owner Details

First Name Country

**Levy Details** 

**Builder & Practitioner Details** 

**Builder Details** 

Registration First Name Company Name

Number

**Other Practitioner Details** 

Registration First name Last Name

Number

Company Name Email Telephone

**Site Information** 

**Nature of Building Work** 

Building Use Nature of Nat

Building Work 2 Building Work 3 Building Work 4 Work 5

Number of existing Number of Number of New Allotment Area Total Floor Area

dwellings Dwellings Dwellings

Demolished

Number of Storeys Combined

Allotment Indicator

**Building Materials** 

Floor Material External Wall Material Roof Cladding Material Frame Material

**Performance Solution** 

NCC Vol 1 Performance NCC Vol 1 Performance NCC Vol 1

Performance Sol - Sol - Part C Sol - Part D Performance Sol -

Part BGHIJ Part E

NCC Vol 1 Protection Work

Performance Sol - Indicator

Part F

**Planning Permit** 

Planning Permit Number Date of Issue

Sustainability







BAL Rating Energy Rainwater Tank Solar Hot Water

Efficiency Indicator Indicator

Rating

### **Levy Payment Details**

# Information required to be reported by 7<sup>th</sup> of the following month the event occurred – Prescribed events

Please refer to the 'Reporting Prescribed Events' fact sheet under the 'Fact Sheets' section of the <u>BAMS website</u> for the details needed to report Prescribed Events in BAMS.

### **Technical specifications** (for Software Provider use)

Please refer to the 'BAMS Technical Specifications Spreadsheet' under the 'Resources' section of the <u>BAMS website</u> for the specific details of all BAMS CSV Upload files.