Compliance Certificate Audits

<table>
<thead>
<tr>
<th></th>
<th>Jan-17</th>
<th>FY16-17 YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compliance Certificates Audited</td>
<td>1,325</td>
<td>9,943</td>
</tr>
<tr>
<td>Audits Failed</td>
<td>185</td>
<td>1,356</td>
</tr>
</tbody>
</table>

Top 3 Causes of Audit Failure:
1. To ensure the heated water installation delivers heated water not exceeding 50°C at the outlet of fixtures used primarily for personal hygiene purposes.
2. To reconstruct the below ground sanitary drain with not less than the minimum required grade, at the
3. To attach labels adjacent to the gas meter that provide identification of the make/trade-name of the proprietary piping system.

Drain Inspections

<table>
<thead>
<tr>
<th></th>
<th>Jan-17</th>
<th>FY16-17 YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drains Inspected</td>
<td>191</td>
<td>1,095</td>
</tr>
<tr>
<td>Drains Failed</td>
<td>14</td>
<td>71</td>
</tr>
</tbody>
</table>

Top 3 Causes of Inspection Failure:
1. To demonstrate the drainage installation in the unstable ground is satisfactory.
2. To ensure the heated water installation delivers heated water not exceeding 50°C at the outlet of fixtures used primarily for personal hygiene purposes.
3. To reconstruct the below ground sanitary drain with not less than the minimum required grade, at the

Rectification Notices

Unresolved Rectifications Notices as at 1/1/2017 212

Add: Notices issued in Jan - 17 199

Less: Rectifications Resolved in Jan - 17:
- within 30 days 92.00% 115
- beyond 30 days 8.00% 10

Total Rectifications Resolved in Jan - 17: (125)

Outstanding Rectifications as at 31/1/2017
- within 30 days 52.45% 150
- more than 30 days 47.55% 136

Total Outstanding Rectifications as at 31/1/2017 286

Compliance Certificates Lodged YTD: 212,888

Drains Offered YTD: 29,054

Ageing of Outstanding Rectifications

Confidential
Source: Victorian Building Authority, Compliance & Performance, Audit (Plumbing)
Compiled by: Meera Bhandari, Scheduling Coordinator