

Instructions



Using VBA360 on Mobile devices

The **VBA360** will adapt to various screen sizes such as those of mobile phones & tablets.

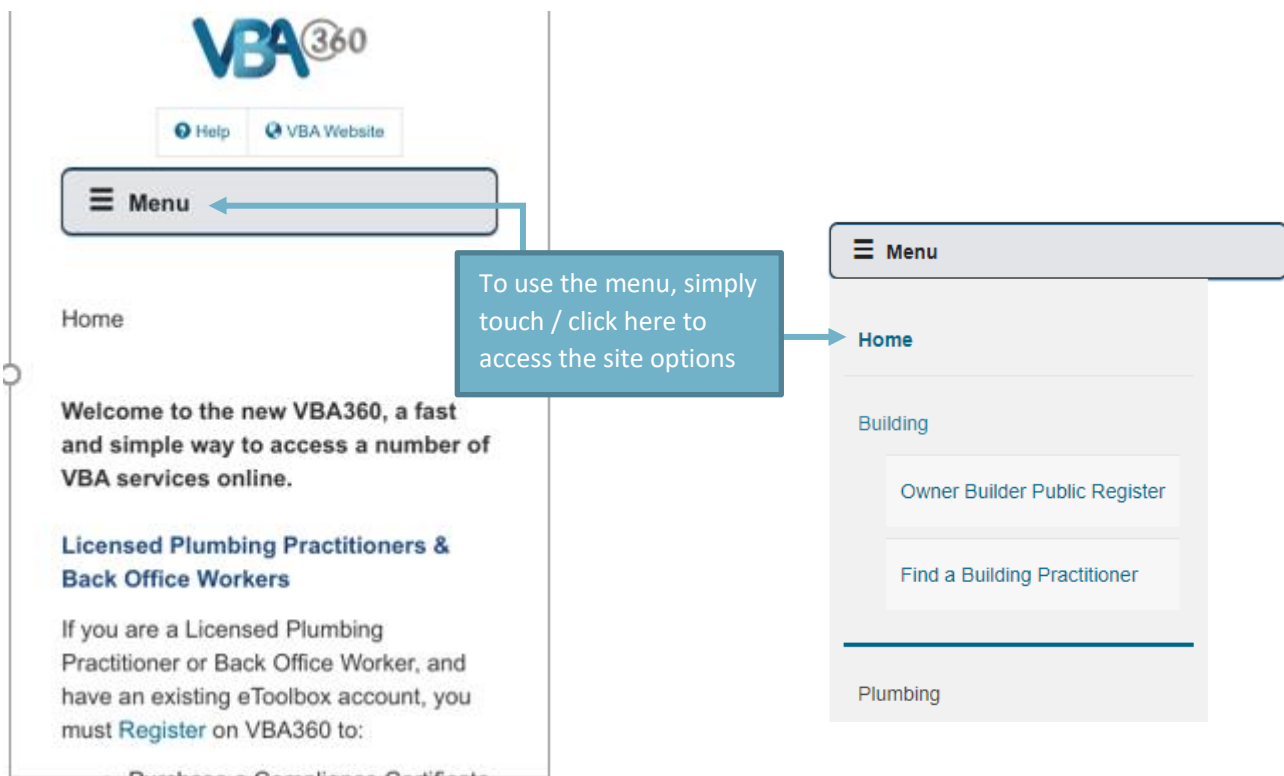
SUPPORTED WEB BROWSERS FOR MOBILE DEVICES (ANDROID / IOS / WIN 10)

	Chrome	Firefox	Safari	Android v5.0+	Microsoft Edge
Android	Supported	Supported	N/A	Supported	N/A
iOS	Supported	Supported	Supported	N/A	N/A
Win 10	N/A	N/A	N/A	N/A	Supported

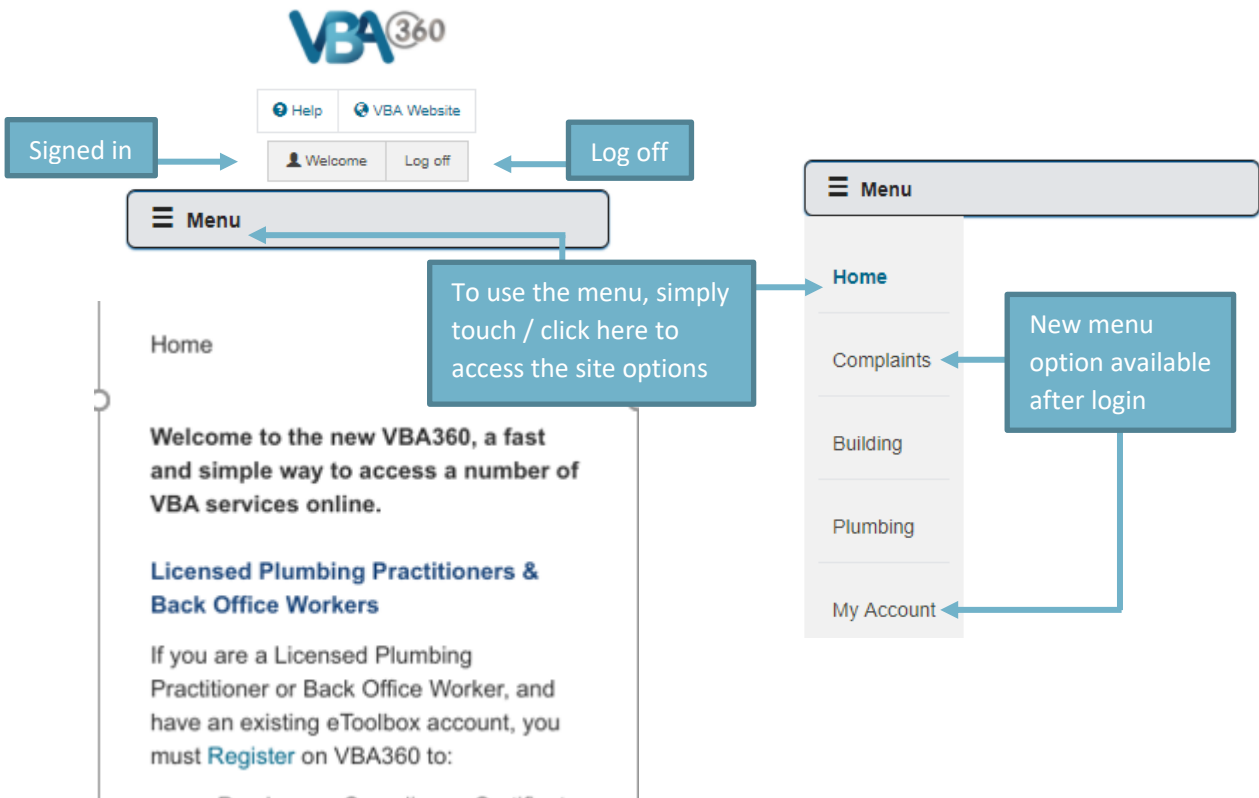
NOTE: To upload files to VBA360 from your mobile requires you to have the file/s on your mobile device or available from a cloud service (such as iCloud or OneDrive, etc)

Below are some examples of what the screen and menus will look like when you use **VBA360** on a mobile phone or tablet.

MENU – NOT LOGGED IN VBA360



MENU – LOGGED IN TO VBA360



MENU – MY ACCOUNT DETAILS

The image shows a desktop view of the VBA360 'My Account Details' page. At the top, there is a VBA360 logo, 'Help' and 'VBA Website' links, and a user greeting 'Welcome John Jones' with a 'Log off' button. A 'Menu' button is highlighted with a blue box and an arrow pointing to a callout box. The breadcrumb trail reads 'Home > My Account > Account Details'. The main content area is titled 'My Account Details' and contains a form with the following fields:

Title:	Mr.
First Name:	John
Last Name:	Jones
Address:	23 HOME ST, WATER NORTH VIC 3003
Phone Number:	03 0000 0000
Mobile Phone:	0400 000 000
Email Address (Username):	john.jones@test.local
Preferred Contact Method:	Any

At the bottom of the page are two buttons: 'Edit Profile' and 'Change password'. A second callout box points to the 'Account Details' option in a mobile menu overlay on the right side of the page. The mobile menu includes options for Home, Complaints, Building, Plumbing, My Account (with sub-options for Account Details, Change Password, and Notifications), and a bottom 'Menu' button. A third callout box points to the 'Email Address (Username)' field.

Callout 1: To access they Account Details menu, simply touch / click here to access the menu options

Callout 2: Just like the full Web Browser (MAC / PC) experience, you will see the same details and options on your mobile device

MENU – CHANGE PASSWORD

The image shows a mobile application interface for changing a password. On the right, a 'Menu' drawer is open, listing options like Home, Complaints, Building, Plumbing, My Account, Account Details, Change Password, and Notifications. A callout box points to the 'Change Password' option in the menu, stating: 'To access the Change Password menu, simply touch / click here to access the menu options'. The main screen shows a breadcrumb trail 'Home > My Account > Change Password', followed by the instruction 'Enter your existing password.' and a 'Current Password: *' field. Below that is the instruction 'Please enter your new password.' and a 'Password: *' field. A third field is labeled 'Confirm Password: *'. An 'Information' box provides password requirements: 'Passwords should include at least 10 characters. Password must consist of at least one character in three of the following character sets: Lowercase alphabetic characters (a-z), Uppercase alphabetic characters (A-Z), Numeric characters (0-9), and Special characters'. A callout box points to this information, stating: 'Just like the full Web Browser (MAC / PC) experience, you will see the same details and options on your mobile device' and 'Take note of the Password Requirements'. At the bottom, there are 'Update Password' and 'Cancel' buttons. A callout box points to these buttons, indicating they are the same as in a full web browser experience.

Menu

Home

Complaints

Building

Plumbing

My Account

Account Details

Change Password

Notifications

Home > My Account > Change Password

Enter your existing password.

Current Password: *

Please enter your new password.

Password: *

Confirm Password: *

Information

Passwords should include at least 10 characters. Password must consist of at least one character in three of the following character sets:

- Lowercase alphabetic characters (a–z)
- Uppercase alphabetic characters (A–Z)
- Numeric characters (0–9)
- Special characters

Update Password Cancel

To access the Change Password menu, simply touch / click here to access the menu options

Just like the full Web Browser (MAC / PC) experience, you will see the same details and options on your mobile device

Take note of the Password Requirements